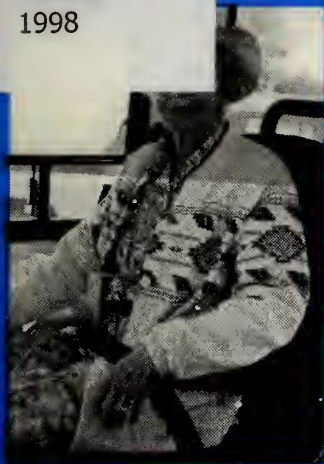
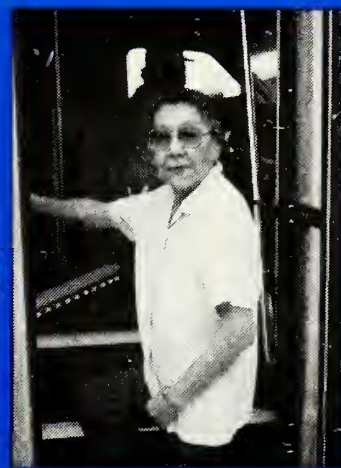


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# 1998 MONTANA TRANSIT DIRECTORY

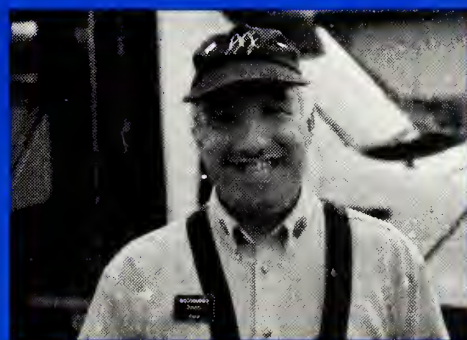


## STATE FUNDED PUBLIC TRANSPORTATION SYSTEMS

STATE DOCUMENTS COLLECTION

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## FROM THE DIRECTOR

Transit systems play a very meaningful role in the lives of thousands of Montanans. These systems provide independence by allowing access to employment, education, recreation, shopping, nutrition, medical appointments and many other trips essential in day-to-day life.

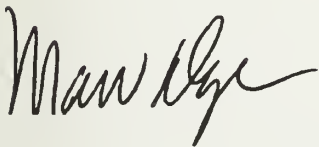
Transit also plays a vital role in Montana's transportation system. It not only assists the users, but helps reduce traffic congestion and improve air quality by reducing the number of single-occupant vehicles on our roads.

Beginning with this edition, the Montana Department of Transportation (MDT) Transit Section will publish a directory of transit systems called *Transit in Montana*. Its intent is to help keep public officials, administrators, transit managers, citizens and other interested parties abreast of the status of public transportation administered by the State of Montana.

Montana currently has 74 systems with vehicles purchased using Federal Transit Administration Capital Assistance Program funds. There are also numerous other systems established with MDT and/or private funding from previous years.

This directory provides a brief profile of the transit services provided by agencies which have vehicles with liens held by the MDT Transit Section. There is also general information about the Federal Transit Administration, Federal Highway Administration and other funding sources for transit.

The MDT takes great pride in the accomplishments of its staff and transit providers. I hope you find this document beneficial.



Marv Dye  
Director of Transportation





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# GENERAL TRANSIT PROGRAM INFORMATION

## Roles and Responsibilities

### Federal Transit Administration (FTA)

The United States Congress enacted the Intermodal Surface Transportation Efficiency Act (ISTEA) of 1991. The act is now called TEA-21 and provides most of the transit programs set forth in ISTEA, but has increased funding in all areas. TEA-21 will take all of the United States' Transportation programs into the 21st century.

### Transit Section. Montana Department of Transportation

The Transit Section has the primary responsibility for providing information and technical assistance to Montana communities, transit authorities and intercity carriers. This encompasses grant administration, system planning and development, marketing, equipment selection and procurement, maintenance, monitoring, training, and transit system management for both rural and urban areas.



## PROGRAM OVERVIEW

The Montana Department of Transportation (MDT) receives funding for transit from the Federal Transit Administration (FTA) & Federal Highway Administration (FHWA). These funds are disseminated to transit agencies for the purchase of vehicles, operation expenses, planning and research, training and technical assistance. The following is a summary of FTA's grant programs.

Section 5303 is a **planning grant for metropolitan (populations of 50,000 or more) areas**. In Montana, these funds must be allocated by the State to the three urban areas of Billings, Great Falls and Missoula. **The MDT Transportation Planning Division's Urban Section administers this program.**

Section 5307 is a **public mass transportation** grant that provides public mass transportation for cities with populations of over 50,000. Federal funds will pay 80% of capital and planning projects, and 50% of deficit operating costs. The remaining match of 20% and 50%, respectively, must come from non-federal funds or from non-farebox revenue.



Section 5309 is funding for **discretionary grants and loans**. It provides capital assistance for fixed guideway modernization, construction and extension of new fixed guideway systems, and bus and bus-related equipment and construction projects. Urbanized and non-urbanized areas are eligible to receive Section 5309 funding. **The MDT Transit Section administers these funds.**

Section 5310 is a grant program for the **provision of transportation services which meet the special needs of elderly persons and persons with disabilities for whom mass transportation services are unavailable, insufficient or inappropriate**. Federal funds provide 80% of the costs for vehicles and related equipment, as well as computers. The

remaining 20% cash match is provided by the local recipient. Eligible recipients for this program are private, non-profit organizations; public bodies approved by the State to coordinate services for elderly persons and person with disabilities; or public bodies which certify to the Governor that no private organization is readily available in an area to provide this service. **Application for the funding is made on an annual basis to MDT's Transit Section.**

Section 5311 provides funding for **rural general public transit** to enhance the access of people in **nonurbanized areas** (areas under 50,000 in population) to health care, shopping, education, employment, public services and recreation. Federal funds pay 80% of capital costs and 50% of deficit operating costs. The remaining 20% and 50% respectively must come from the local recipient. Eligible recipients of these funds can be an Indian tribe or group, a local public body, a nonprofit organization, an operator of public transportation services or a state agency. **The MDT Transit Section administers these funds.**



Section 5313 is the principal source of federal financial assistance to help **non-urban areas plan, develop and improve comprehensive public mass transportation systems**. Eligible activities under these grants include planning, engineering, designing and evaluating of urban and non-urban mass transportation projects; for the development of regional transportation plans; and for other technical studies. The Transit Section uses this grant to conduct rural planning and technical studies, and to meet the non-urban statewide planning needs. Section 5313 funding is provided to transit agencies in rural and small urban areas for planning and technical support. **The MDT Transit Section administers these funds.**

Rural Transit Assistance Program (RTAP) funds may be used to **support non-urbanized transit activities in four categories: training, technical assistance, research, and related supported services**. This program is a component of the Section 5311 Grant. Eligible recipients of these funds include all Montana transit providers receiving Section 5311, 5310, or 5309 federal grants as well as public transit operators in small urbanized areas as long as the activities are primarily designed and delivered to benefit non-urbanized transit providers. This program is 100% federally funded. **The MDT Transit Section administers these funds.**

Since state fiscal year 1996, the Transportation Commission has approved the expenditure of Surface Transportation Program (STP) funds for the **purchase of vehicles and other capital equipment**. STP funds come to transit via flexible funding from the Federal Highway Administration. Approximately \$750,000.00 has been transferred to transit over the past three years. Similar to purchases of capital equipment under Sections 5310 and 5311, the federal share is 80% and the local share is 20%.

- Montana is authorized under TEA-21 to spend a portion of the State's Section 5311 apportionment for the development and support of intercity bus transportation in Montana. The State, upon determining the intercity bus needs, establishes a program to provide support and connections between nonurbanized and larger national systems.

## **OVERVIEW OF THE TRANSIT SECTION'S ADMINISTRATIVE FUNCTIONS**

The Transit Section's primary activities include:

- Measure overall transit program performance;

- Develop transit policies in conjunction with affected and interested parties;
- Examine, evaluate, and approve applications for transit assistance funds;
- Coordinate federal, state, and local transit program funding, policy, and goals;
- Negotiate, execute, and administer contracts with transit service providers;
- Monitor and evaluate transit system expenses and service delivery performance;
- Approve and initiate contract payments to transit service providers; and
- Provide technical, professional, and management assistance to recipients of program funds.



## **OVERVIEW OF THE TRANSIT SECTION'S GOALS**

- Develop safe, drug free, cost effective, energy efficient transportation for the general public and transit dependent individuals living in Montana communities and Indian reservations (transit dependent individuals may include the elderly, persons with disabilities, students, persons unable to drive, and those of limited income);
- Assist and encourage fixed-route and/or demand responsive transportation systems which satisfy the day-to-day needs of local communities; and
- Encourage the development of complete systems designed to serve both the general public and transit-dependent population.

## **OVERVIEW OF THE TRANSIT SECTION'S ADMINISTRATIVE OBJECTIVES**

- Identify those Disadvantage Business Enterprise firms within the Montana region and give them the opportunity to provide products and services for the transit industry;



- Supplement, rather than supplant, local resources to achieve the maximum benefit from available subsidies;
- Effect a fair and equitable distribution of funds across Montana assuring that urban areas, Indian reservations and rural areas are all given an opportunity to participate;
- Recognize that the transportation dependency of those individuals isolated from essential services as an important determinant in the distribution of funds;
- Encourage and facilitate the most efficient use of all funds used to provide passenger transportation through the coordination of programs and services; and
- Involve community based private sector transportation companies in the transportation planning process and make available to them the maximum opportunity to provide service.

## **TRANSIT ORGANIZATIONS**

### Montana Transit Association (MTA)

MTA is a nonprofit corporation whose membership is made up from public and private nonprofit transit operators. Primary responsibilities of the organization are: (1) to encourage cooperation among members in dealing with transportation issues, (2) to represent to the people of Montana the importance of public transportation, and (3) to advise and counsel both executive and legislative branches of local, State, and Federal governments on transit issues.

The MTA assists the Transit Section with the establishment of State transit goals and objectives; acts in the capacity of a hearing committee with respect to transit complaint procedures; provides support for transit legislation; takes part in holding an annual transit conference and statewide bus rodeo; and promotes the education and training of Montana transit operators.



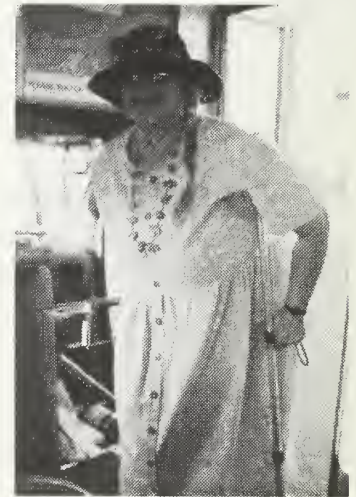
## Metropolitan Planning Organizations (MPO)

Billings, Great Falls, and Missoula are urbanized areas with designated MPOs. Each of the metropolitan planning organizations are recipients of Section 5303 planning assistance and are responsible for coordination of FTA programs within their respective planning areas.

Requests for FTA funding from within an urbanized area are submitted to the MPO for inclusion in the MPO's Transportation Improvement Program (TIP). The MPO staff reviews each application for coordination, conformity and fiscal constraint in relation to TIP goals and objectives. **The MDT Urban Planning Section reviews these requests.**

## Transportation Advisory Committee (TAC)

The Transit Section requires that each transportation service area have a local Transportation Advisory Committee (TAC). This committee is not a governing body but rather serves as the local planning group which reviews and identifies transportation needs and resources for their local area.



- Persons serving on the TAC typically include representatives from the following:
- Private for profit transportation providers
- Private nonprofit transportation providers
- Public nonprofit transportation operators
- Social service agencies
- Local elected officials
- Existing or potential disabled transportation users
- Existing or potential elderly transportation users
- Other interested citizens and user groups

A local agency applying for transit grants will notify the TAC that they are applying for federal funding and offer the TAC the opportunity to review the local agency's application. If there are two or more organizations in a service area applying for assistance, the TAC should review all applications and prioritize all requests.

## State Selection and Screening Committee

The State Selection and Screening Committee is responsible for the review and ranking of applications for capital assistance. They represent State agencies who coordinate social, rehabilitation, aging and Indian services.



## Montana RTAP Advisory Board

Members of the RTAP Advisory Board serve as an advisory committee to the Transit Section and represent Sections 5310 and 5311 operators, Indian reservations, and private sector transportation providers. The Board assists the Transit Section in developing the State RTAP training and technical assistance program of projects.

### **PROGRAM AND SERVICE COORDINATION**

The State of Montana's Coordination Policy states that all recipients of Federal Transit Administration grants will coordinate and cooperate with other programs operating or planning to establish transportation systems in their service areas. On the State level, the Transit Section of the Montana Department of Transportation in conjunction with the Montana Department of Public Health and Human Services, Governor's Office on Aging, and Indian Affairs Office coordinates the program service and funding objectives. Representatives from each of these State agencies are included on the State Selection and Screening Committee responsible for the review, screening and ranking of capital assistance applications.

This coordination effort is continued at the local project level. In order to reduce expenditures, increase service, use resources more efficiently and improve service, applicants for FTA transportation programs must coordinate their proposed service plans. This is accomplished through their respective Transportation Advisory Committees (TACs) in nonurbanized areas and MPOs in urbanized areas of Montana.



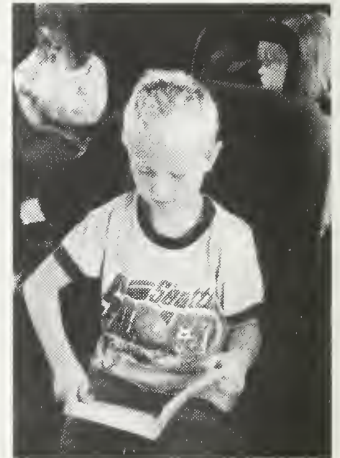
In addition to TAC and MPO coordination, State transportation program requirements call for local agencies, particularly those submitting applications, to provide reasonable notice to transportation providers (includes private for-profit, private nonprofit, and public agencies) regarding proposed and/or changes in transit services. Private transportation providers are encouraged to participate in order that they may present their views concerning the development of local plans and programs. This coordination effort is examined during the Section 5310 and Section 5311 application review process.

With respect to FTA Section 5303/5313, the Transportation Planning Division (Urban and Transit Sections) in its role as coordinator with the non-urbanized areas and MPOs, develops a single State grant application and work program each year.

Additional Section 5303 responsibilities require the Urban Section to perform MPO program reviews.

## **PRIVATE SECTOR PARTICIPATION**

It is the policy of the Transportation Planning Division to provide the opportunity for utilizing the capabilities and resources of the private sector to meet the demand for transportation service in Montana; and to provide the occasion for private enterprise to participate in the planning process.



## **STATE ROLE**

The Transit Section encourages, reviews and oversees local policies and procedures for achieving compliance with private sector participation requirements.



Technical assistance is provided upon request by the Transit Section to local agencies in the development of a portion or all stages of their private sector participation process.

Barriers to private participation at the State and Federal level are investigated by the Transit Section staff to assure maximum private participation opportunity.

## **MANAGEMENT REVIEWS**

The Transit Section conducts annual management reviews for selected recipient agencies to identify the strengths and weaknesses of the transit agency.

Three primary functional areas of a transit system are investigated during review which include: Administration and management; operations and service provision; and service planning and marketing.

The review is designed to be used as one part of a technical assistance effort. That

is, after completion of a review, technical assistance should be provided to the agency to improve deficient areas and to document exemplary performance to share with other transit systems.

## ON-SITE REVIEWS

An on-site review is conducted with each Section 5310 and Section 5311 recipient once a year. These on-sites consist of a complete vehicle inspection and the disbursement of pertinent information about transit issues.

## NEWSLETTER



A quarterly newsletter entitled "Transportation Planning Newslite" is published by the Transportation Planning Division. The newsletter contains articles on transportation planning issues, the MDT Transit Program, along with State and Federal legislation. The newsletter has a distribution of over 4,000.

## TRAINING

The Transit Section provides training to small urban and rural private and public transit operators. This assistance is geared toward improving the effectiveness and safety of transit operations.

The Transit Section currently conducts training for drivers, dispatchers and management. This training is performed by the staff, vendors supplying vehicles, or contracted

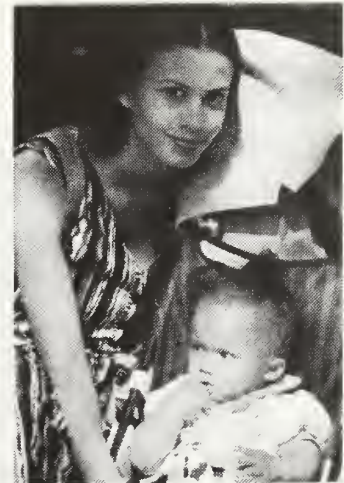
with an outside individual or organization.

The training consists of seminars and workshops on rural transit management and operations topics. The Transit Section works directly with all grantees in identifying training needs and developing an annual training program. Grantees are encouraged to attend these training sessions and are financially assisted through the Montana RTAP Scholarship Program.

Specific training programs that the Transit Section provides for grantees include:

1. Passenger Assistance Service and Safety
2. Passenger Relations and Sensitivity
3. Defensive Driving and Emergency Procedures
4. Dispatching
5. Safe Transport of the Public Under the Americans with Disabilities Act
6. Roles and Responsibilities of Transit Board Members
7. Reasonable Suspicion for Drug and Alcohol Testing

The Transit Section also assists grantees with training on bloodborne pathogens.





In addition to the above training, the Transit Section has an audio/visual library of training materials. The training materials in this library are used in conjunction with training workshops or can be used by grantees for in-house training. These materials are available on a two-week loan basis. A catalog of the library materials is available to assist grantees in meeting their training needs.

### **MONTANA TRANSIT ASSOCIATION FALL CONFERENCE**

The Montana Transit Association (MTA), in conjunction with the Transit Section, sponsors a two-day conference each year which includes transit related topics and training sessions for rural and urban operators.

### **MONTANA RTAP SCHOLARSHIP PROGRAM**

#### Program Description

The Montana Rural Transit Assistance Program (RTAP) can provide financial assistance to any RTAP eligible transit system (a system that has a vehicle that is currently funded with FTA dollars) wishing to attend a training program, professional development program, or educational conference. The purpose of the RTAP Scholarship Program is to help offset some of the costs associated with attending training programs in order to encourage and further the development of the skills and abilities of those persons involved in transit in rural and small urban areas. Eligible training includes courses, seminars, workshops and conferences with subject matter specifically related to the transit industry. Training can be in-house, in-state or out-of-state.

#### Eligibility



All Montana transit providers receiving Section 5310 or Section 5311 Federal grants as well as public transit operators in small urbanized areas as long as the activities are primarily designed and delivered to benefit nonurbanized transit providers, are eligible to participate in the RTAP Scholarship Program.





# SECTION 5307

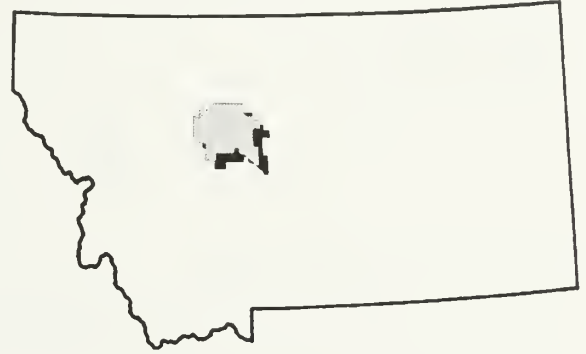


# GREAT FALLS TRANSIT - GREAT FALLS



3905 North Star Blvd.  
Great Falls MT 59403-2353

Marlys Sittner  
PO Box 2353  
727-0382  
727-0386 (fax)



## Profile of System

Great Falls Transit is one of three general public transit systems operating in an urban area (pop. 50,000 or greater) in Montana. Service is available Monday through Saturday from 7:00 AM to 5:00 PM. Great Falls Transit has vehicles that are ADA accessible.

## 1997 Operating Data

Vehicles	17.00
Accumulated Miles	453073
Operating Vehicle Days	306
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	468094

Cost per Mile	\$2.90
Cost per Ride	\$2.81
Rides per Day	1530
Rides per Mile	1.03



*Transit in Montana*

# MET TRANSIT - BILLINGS



PO Box 1178  
Billings MT 59103

Ron Wenger  
657-8221  
657-8419 (FAX)

## Profile of System

MET Transit is one of three general public systems operating within an urban area (pop. 50,000 or greater) in Montana. Service is available Monday through Saturday from 7:00 AM to 6:00 PM. MET Transit also operates a para-transit system formerly called Special Transportation Incorporated.



## 1997 Operating Data

Vehicles	19.00
Accumulated Miles	649928
Operating Vehicle Days	307
Average Hours/Day	7.15

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	62538
Under 60 years	492682
Disabled	149134
Total Non-Contracted	704354

Cost per Mile	\$2.92
Cost per Ride	\$2.69
Rides per Day	2670
Rides per Mile	1.48



*Transit in Montana*

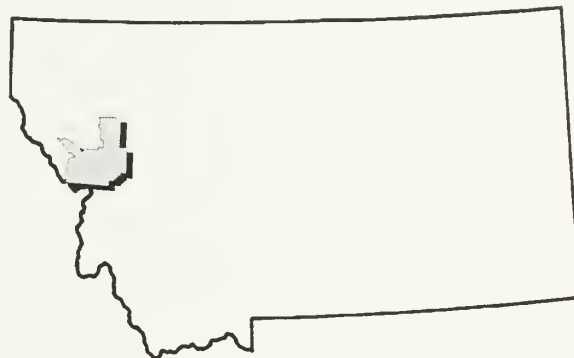


# MOUNTAIN LINE - MISSOULA



1221 Shakespeare  
Missoula MT 59802

Sally Mullen  
543-8386  
543-8387 (fax)



## Profile of System

Mountain Line is one of three general public transit systems operating in an urban area (pop. 50,000 or greater). Service is available from Monday through Saturday from 7:00 AM to 5:00 PM. Mountain Line also provides ADA accessible vehicles for its passengers.

## 1997 Operating Data

Vehicles	15.00
Accumulated Miles	503390
Operating Vehicle Days	306
Average Hours/Day	13

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	609272

Cost per Mile	\$2.85
Cost per Ride	\$2.39
Rides per Day	2700
Rides per Mile	1.19





# SECTION 5311

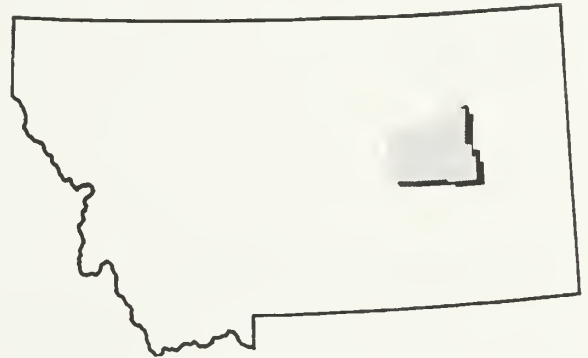
# SECTION 5311



# BIG DRY TRANSIT - JORDAN

PO Box 364  
Jordan MT 59337

Carol Hellyer  
557-2501 (Center)  
557-2581 (Home)



## Profile of System

Big Dry Transit is a private, nonprofit organization that provides transportation to the general public in Garfield County. The system makes trips to Miles City and Billings for shopping, recreational, and medical purposes. Big Dry Transit provides rides Monday through Friday on an as-needed basis with three vehicles. This system has two vehicles one vehicle is an ADA accessible, lift equipped, 1997 GM Goshen 12 passenger bus with two wheelchair positions; another is a 1995 7-passenger Chevrolet Lumina Mini-Van.



*Transit in Montana*

## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	12281
Operating Vehicle Days	167
Average Hours/Day	3.125

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

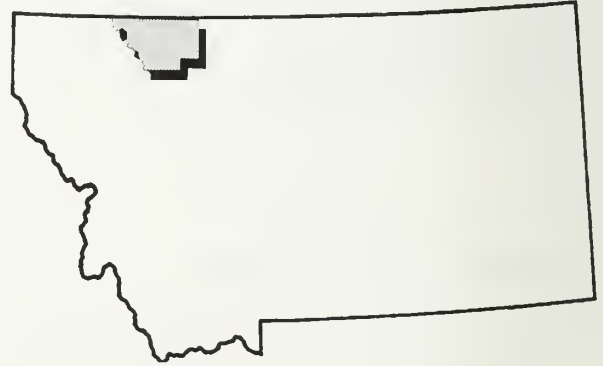
60 Years Plus	1475
Under 60 years	118
Disabled	392
Total Non-Contracted	1985

Cost per Mile	\$1.51
Cost per Ride	\$8.16
Rides per Day	12
Rides per Mile	0.17

# BLACKFEET TRANSIT - BROWNING

PO Box 866  
Browning MT 59417

Irene Goss  
338-5604



## Profile of System

The Blackfeet Indian Tribal Government is a public agency that operates Blackfeet Transit on the Blackfeet Indian Reservation. Blackfeet Transit has three vehicles in use Monday through Friday from 8:00 AM to 4:30 PM. Of the three vehicles, two are ADA accessible with wheelchair lifts and two wheelchair stations each. Fares are \$0.75 per ride. Blackfeet Transit has been in operation since 1974.



*Transit in Montana*

## 1997 Operating Data

Vehicles	3.00
Accumulated Miles	37160
Operating Vehicle Days	229
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	4022
Under 60 years	3627
Disabled	2073
Total Non-Contracted	9722

Cost per Mile	\$2.63
Cost per Ride	\$9.90
Rides per Day	42
Rides per Mile	0.27

# BUTTE - SILVER BOW TRANSIT - THE BUS

Courthouse - First Floor  
Butte MT 59701

Gary Keeler  
723-8262

## Profile of System

The Butte-Silver Bow Transit (The Bus) system has been in operation since 1972. The Bus is the largest FTA Section 5311 system in Montana and serves the general public in the Butte urban area with four large transit buses, two paratransit vehicles and one backup unit. The large transit buses work on a fixed route network throughout the city, while the paratransit vehicles operate on a demand-response basis. Service is available Monday through Friday with an abbreviated schedule on Saturday.



## 1997 Operating Data

Vehicles	7.00
Accumulated Miles	
Operating Vehicle Days	300
Average Hours/Day	9.375
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	6502
Total Contracted	6502
<hr/>	
60 Years Plus	22112
Under 60 years	
Disabled	11092
Total Non-Contracted	
<hr/>	
Cost per Mile	\$2.84
Cost per Ride	\$4.03
Rides per Day	368
Rides per Mile	0.71



# FERGUS COUNTY COA/CENTRAL MONTANA SHUTTLE - LEWISTOWN



307 West Watson  
Lewistown MT 59457

Cindy Jaynes  
538-7486



## Profile of System

The Central Montana Shuttle (CMS) conducts transit service through the Fergus County Council on Aging, which has been in operation since 1971. CMS has four vehicles in its fleet and one is ADA accessible with a wheelchair lift and two wheelchair stations. Fares to ride CMS are \$1.00 for elderly and disabled and \$4.50 for the general public.. Service is provided in Fergus County and portions of neighboring counties and is open Monday through Friday, from 8:00 AM to 5:00 PM.

## 1997 Operating Data

Vehicles	4.00
Accumulated Miles	38007
Operating Vehicle Days	256
Average Hours/Day	8
<hr/>	
60 Years Plus	2191
Under 60 years	7122
Disabled	323
Total Contracted	9636
<hr/>	
60 Years Plus	11205
Under 60 years	860
Disabled	896
Total Non-Contracted	12961
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Cost per Mile	\$2.13
Cost per Ride	\$3.70
Rides per Day	88
Rides per Mile	0.59



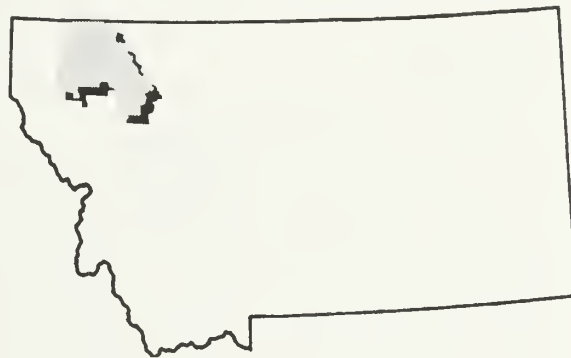


# FLATHEAD AREA IX AOA/EAGLE TRANSIT - KALISPELL



723 5th Avenue East  
Kalispell MT 59901

Deanna Thielman  
758-5728



## Profile of System

Flathead Area IX Agency on Aging is a public agency that operates Eagle Transit in portions of Flathead County, predominantly the Kalispell, Whitefish and Columbia Falls area. Eagle Transit is one of the largest general public transit systems in Montana, has been in operation since 1984 and has seven vehicles in its fleet. Of the seven, three are ADA accessible with wheelchair lifts and a total of seven wheelchair positions. Service is provided Monday through Friday from 7:00 AM to 5:00 PM. Fares are \$1.00 for trips in Kalispell and \$3.00 for trips out of Kalispell.



*Transit in Montana*

## 1997 Operating Data

Vehicles	7.00
Accumulated Miles	77622
Operating Vehicle Days	247
Average Hours/Day	9
60 Years Plus	1965
Under 60 years	
Disabled	7453
Total Contracted	9418
60 Years Plus	17801
Under 60 years	8858
Disabled	5556
Total Non-Contracted	32215
Cost per Mile	\$2.69
Cost per Ride	\$4.95
Rides per Day	169
Rides per Mile	0.54



# FORT PECK TRANSPORTATION SYSTEM - POPLAR

PO Box 1027  
Poplar MT 59255

Leta Atkinson  
768-3909

## Profile of System

The Fort Peck Transportation System (FPTS) has been providing transit to the general public on the Fort Peck Indian Reservation since 1973. FPTS uses a fixed route and demand response service at a cost of \$0.05 per mile to the general public and free to the elderly and disabled. Of the four vehicles used at FPTS, one is a 1997 17 passenger Ford Goshen Coach. This vehicle is ADA accessible with a wheelchair lift and two wheelchair positions. Including the 1997 17 -passenger Goshen, FPTS has three vehicles that are ADA accessible. The system is in operation from Monday through Friday from 6:00 AM to 6:00 PM. In 1996, construction was completed on the FPTS Maintenance Facility. The facility was constructed with 80% Federal Transit Administration (Section 5309) funds and 20% Tribal funds and has five bus bays, two maintenance bays, a wash bay, office and conference room.



## 1997 Operating Data

Vehicles	4.00
Accumulated Miles	
Operating Vehicle Days	235
Average Hours/Day	5.5

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	

60 Years Plus	8040
Under 60 years	
Disabled	1799
Total Non-Contracted	30195

Cost per Mile	\$1.93
Cost per Ride	\$7.61
Rides per Day	129
Rides per Mile	0.26



# HELENA DIAL-A-RIDE BUS - HELENA



630 N. Main  
Helena MT 59604

Orval Meyer  
447-1580



## Profile of System

Helena Dial-A-Ride (DAR) bus system is a part of the City of Helena local government and has been providing transit to the general public in the Helena city limits since 1979. DAR runs Monday through Friday from 8:00 AM to 5:00 PM with one checkpoint, fixed route vehicle and two demand response vehicles. Fares are \$0.85 for the elderly and disabled and \$1.00 for the general public. Rides that deviate off the checkpoint route are \$1.50. DAR has five vehicles in its system with three that are ADA accessible. The other two are also accessible, but do not meet ADA standards.



## 1997 Operating Data

Vehicles	5.00
Accumulated Miles	77907
Operating Vehicle Days	251
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	7261
Under 60 years	
Disabled	15475
Total Non-Contracted	39546

Cost per Mile	\$2.98
Cost per Ride	\$5.88
Rides per Day	158
Rides per Mile	0.51

# POWDER RIVER TRANSPORTATION - BROADUS

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Box 70  
Broadus MT 59317

Nancy Stoddard  
436-2646  
Karen Amende  
436-2361

## Profile of System

Powder River Transportation (PRT) no longer has a vehicle under MDT lein, but is a recipient of operating funds under MDT's Section 5311 program. PRT provides transportation from 8:00 AM to 5:00 PM in the Broadus area with occassional trips to Billings and Miles City. The system uses a 1991 12 passenger Ford StarTrans. The vehicle is accessible, but doesn't meet ADA standards.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	12594
Operating Vehicle Days	100
Average Hours/Day	6.5
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60 Years Plus	150
Under 60 years	292
Disabled	278
Total Contracted	720
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60 Years Plus	1660
Under 60 years	2154
Disabled	62
Total Non-Contracted	3876
<hr/>	
Cost per Mile	\$1.27
Cost per Ride	\$3.87
Rides per Day	46
Rides per Mile	0.35



# VALLEY COUNTY TRANSIT - GLASGOW

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501 Court Square  
Glasgow MT 59230

Box 16  
Colleen Pankratz  
228-8221  
Ext 58



## Profile of System

The Valley County Council on Aging operates a general public transit system in Glasgow and portions of Valley County called Valley County Transit. This system runs Monday through Friday from 7:00 AM to 6:00 PM with weekly trips to Hinsdale, Nashua, Opheim and St. Marie. Fares are \$0.50 in Glasgow for general public, elderly and disabled ride for \$0.25. Valley County Transit has three vehicles, including a 1997 17 passenger Chevy bus. One of the vehicles is ADA accessible with wheelchair lift and one wheelchair position.



*Transit in Montana*

## 1997 Operating Data

Vehicles	3.00
Accumulated Miles	50053
Operating Vehicle Days	264
Average Hours/Day	8
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60 Years Plus	208
Under 60 years	5323
Disabled	8973
Total Contracted	14504
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60 Years Plus	7913
Under 60 years	9149
Disabled	437
Total Non-Contracted	17499
<hr/>	
Cost per Mile	\$2.15
Cost per Ride	\$3.46
Rides per Day	122
Rides per Mile	0.64





# SECTION 5310

# SECTION 5310

# A.W.A.R.E., INCORPORATED - ANACONDA

118 East 7th Street  
Anaconda MT 59711

Larry Noonan  
563-8117



## Profile of System

Anaconda Work Activities Reaching toward Employment (A.W.A.R.E.) is a private, nonprofit agency that has been providing for the special needs of the developmentally disabled in the Anaconda area since 1976. A.W.A.R.E. is one of the largest recipients of transit funds through MDT with two lift-equipped 12 passenger buses and five vans received in the past six years. Transit service is available to A.W.A.R.E. clients seven days a week, 24 hours a day. Along with Deer Lodge County, A.W.A.R.E. provides service into Powell (Deer Lodge) and Silver Bow (Butte) Counties. There are two vehicles that are ADA accessible in their five vehicle fleet.

## 1997 Operating Data

Vehicles	7.00
Accumulated Miles	96251
Operating Vehicle Days	1106
Average Hours/Day	8
60 Years Plus	651
Under 60 years	5541
Disabled	9937
Total Contracted	16129
60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	
Cost per Mile	\$1.64
Cost per Ride	\$9.75
Rides per Day	15
Rides per Mile	0.17





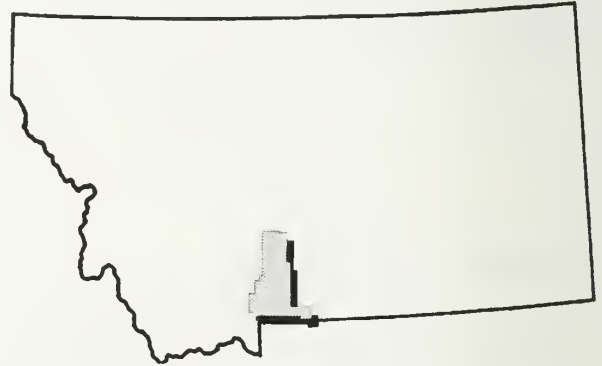
# ANGELINE - LIVINGSTON

217 South Main  
Livingston MT 59047

Barbara Vandervort  
222-7402  
222-8657 (Dispatch )

## Profile of System

Angeline is a private, nonprofit agency that provides demand response transit service to the elderly and disabled in the Livingston area. Angeline is open Monday through Friday, 8:00 am to 5:00 pm. Transit service is currently provided with a 1994 13 passenger Ford conversion van. The van is ADA accessible with a wheelchair lift and one wheelchair station. Angeline opened in 1992 and provides service in Livingston and around Park County.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	12282
Operating Vehicle Days	244
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	2766
Under 60 years	142
Disabled	51
Total Non-Contracted	2959

Cost per Mile	\$1.86
Cost per Ride	\$7.73
Rides per Day	12
Rides per Mile	0.24

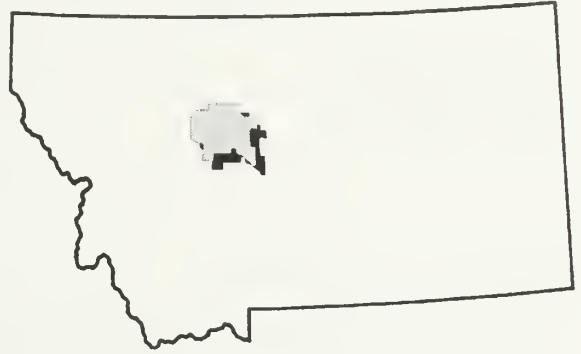


# AREA VIII AGENCY ON AGING - GREAT FALLS

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501 Bay Drive  
Great Falls MT 59404

Randy Barrett  
454-6990



## Profile of System

The Area VIII Agency on Aging is a public agency that has operated in Great Falls since 1972. The transit portion of Area VIII Agency on Aging is open Monday through Friday and provides service throughout Cascade County. Within its six vehicle fleet there is one vehicle, which is ADA accessible, and two 1996 15 passenger Dodge vans. Area VIII Agency on Aging has a suggested donation amount of \$0.25 for all passengers.

## 1997 Operating Data

Vehicles	6.00
Accumulated Miles	79362
Operating Vehicle Days	249
Average Hours/Day	5.875
<hr/>	
60 Years Plus	2508
Under 60 years	5649
Disabled	
Total Contracted	8157
<hr/>	
60 Years Plus	28684
Under 60 years	40
Disabled	144
Total Non-Contracted	28868
<hr/>	
Cost per Mile	\$1.07
Cost per Ride	\$2.44
Rides per Day	149
Rides per Mile	0.46



# BEARTOOTH HOSPITAL AND HEALTH CENTER - RED LODGE



600 West 21st  
Red Lodge MT 59068

PO Box 590  
Myrna Ridenour  
446-2345



## Profile of System

Beartooth Hospital and Health Center has been in operation since the 1930s and has a 1995 Ford StarTrans Supreme 12 passenger bus. This bus is used to provide transportation for the clients in the nursing home at Beartooth Hospital and Health Center. The Hospital provides transportation three days a week with trips to Billings and neighboring communities. The vehicle is lift equipped and ADA accessible.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	1792
Operating Vehicle Days	40
Average Hours/Day	4

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	70
Under 60 years	312
Disabled	226
Total Non-Contracted	608

Cost per Mile	\$7.10
Cost per Ride	\$3.65
Rides per Day	16
Rides per Mile	1.91



# BELT GOLDEN AGERS - BELT

P.O. Box 504  
Belt MT 59412

John Cassady  
277-3861



## Profile of System

The Belt Golden Agers began their organization in 1975 to provide services for the senior citizens in Belt. They recently acquired a seven-passenger, 1996 Ford Windstar mini-van. Belt Golden Agers run their vehicle four days per week and coordinate with the Area VIII Agency on Aging in Great Falls for ADA accessible transit. Service is limited to the Belt area and portions of Cascade County.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	3976
Operating Vehicle Days	160
Average Hours/Day	4.25

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	

60 Years Plus	1300
Under 60 years	
Disabled	
Total Non-Contracted	1300

Cost per Mile	\$0.54
Cost per Ride	\$1.64
Rides per Day	8
Rides per Mile	0.34





# BIG SANDY ACTIVITIES - BIG SANDY



PO Box 369  
Big Sandy MT 59520

Jean Denning  
378-2598

## Profile of System

Since 1975, Big Sandy Activities has been providing for the special needs of the developmentally disabled in the Big Sandy area and portions of Chouteau County. Big Sandy Activities received a 1995 12 passenger Ford StarTrans Bus to provide transit services to its clients. This bus is on call seven days a week, 24 hours a day and serves portions of Chouteau County, but primarily the Big Sandy area. The bus is ADA accessible, lift equipped, and has two wheelchair positions.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	5761
Operating Vehicle Days	262
Average Hours/Day	2.75
<hr/>	
60 Years Plus	
Under 60 years	1239
Disabled	7841
Total Contracted	9080
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60 Years Plus	36
Under 60 years	1789
Disabled	
Total Non-Contracted	1825
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Cost per Mile	\$2.86
Cost per Ride	\$1.51
Rides per Day	42
Rides per Mile	1.92

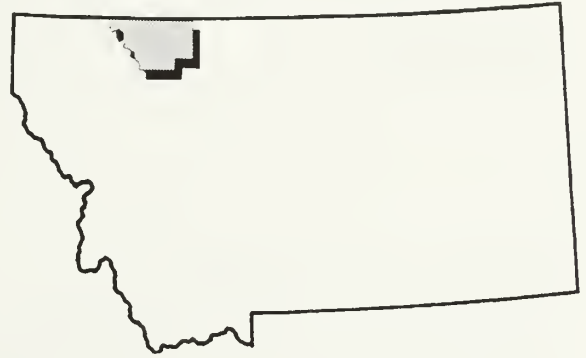


# BLACKFEET NURSING HOME - BROWNING

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PO Box 728  
Browning MT 59417

Alice Heavy Runner  
338-2686



## Profile of System

The Blackfeet Nursing Home is a private, nonprofit organization that opened in 1972. The nursing home provides transportation to its clients with a 1994 eight passenger Ford Supreme bus. The bus is ADA accessible with a wheelchair lift and two stations for wheelchairs. The system is available seven days a week, 24 hours a day. The system serves the Blackfeet Indian Reservation.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	1979
Operating Vehicle Days	164
Average Hours/Day	4

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	

60 Years Plus	225
Under 60 years	
Disabled	339
Total Non-Contracted	564

Cost per Mile	\$2.58
Cost per Ride	\$8.82
Rides per Day	3
Rides per Mile	0.29



# BUTTE SHELTERED WORKSHOP - BUTTE

---

207 South Montana  
Butte MT 59701

Robert Kissell  
723-6501



## Profile of System

The Butte-Silver Bow Sheltered Workshop is a private, nonprofit agency which received a 14 passenger Ford StarTrans bus for transporting its developmentally disabled clients in 1998. The bus is ADA accessible and lift-equipped. It is available on a demand response basis 24 hours a day, seven days a week.

## 1997 Operating Data

Vehicles  
Accumulated Miles  
Operating Vehicle Days  
Average Hours/Day

---

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

---

60 Years Plus  
Under 60 years  
Disabled  
Total Non-Contracted

---

Cost per Mile  
Cost per Ride  
Rides per Day  
Rides per Mile

---



# BUTTE/SILVER BOW COUNCIL ON AGING - BUTTE

---

PO Box 586  
Butte MT 59703

Darlene Pomeroy  
782-4108

## Profile of System

The Butte-Silver Bow Council on Aging is a private, nonprofit agency using a 1992 20 Passenger Ford Eldorado bus to transport elderly clients in the Butte area.

The vehicle is lift-equipped and provides service Monday through Friday in the Butte area.

Since Butte-Silver Bow Council on Aging is a new recipient, a full year of operating data had not been received.



## 1997 Operating Data

Vehicles

Accumulated Miles

Operating Vehicle Days

Average Hours/Day

---

60 Years Plus

Under 60 years

Disabled

Total Contracted

---

60 Years Plus

Under 60 years

Disabled

Total Non-Contracted

---

Cost per Mile

Cost per Ride

Rides per Day

Rides per Mile

---



# CAMAS-HOT SPRINGS SENIOR CITIZENS - HOT SPRINGS

PO Box 591  
Hot Springs MT 59845

741-2344  
Hugh Butler



## Profile of System

Since 1978, the Camas-Hot Springs Senior Citizens Center, a private, nonprofit organization, has been providing services for the elderly in the Hot Springs area. One of the services provided is a demand response transit system which operates three days a week. The system uses a 1995 eight passenger Ford Goshen bus, which is ADA accessible with a wheelchair lift and two stations for wheelchairs.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	9780
Operating Vehicle Days	83
Average Hours/Day	6.875

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	831
Under 60 years	53
Disabled	79
Total Non-Contracted	963

Cost per Mile	\$0.61
Cost per Ride	\$5.95
Rides per Day	12
Rides per Mile	0.10





# CHOTEAU SENIOR CITIZENS - CHOTEAU

29 North Main Avenue  
Choteau MT 59422

PO Box 315  
Arnold Hanson  
466-2121 (Center)



## Profile of System

The Choteau Senior Citizens is a private, nonprofit organization that has been providing services to the elderly in Choteau and portions of Teton County since 1969. This service includes a demand response transit system, which operates three days a week. The vehicle used is a 1994 13 passenger Ford Conversion van, which is ADA accessible with a lift and one wheelchair station.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	2867
Operating Vehicle Days	20
Average Hours/Day	7

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	

60 Years Plus	529
Under 60 years	
Disabled	
Total Non-Contracted	529

Cost per Mile	\$0.40
Cost per Ride	\$2.45
Rides per Day	25
Rides per Mile	0.18



# CLARK FORK VALLEY HOSPITAL - PLAINS

---

PO Box 768  
Plains MT 59859

Jennie Vancampen  
826-3601



## Profile of System

Since 1971, the Clark Fork Valley Hospital has been providing medical care in the Plains area. Part of this care is a nursing home which has a demand responsive transit system that serves Plains and portions of Sanders County. This system is available Sunday through Saturday and uses a 1995 12 passenger Ford Aerotech bus which is ADA accessible with a lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	5984
Operating Vehicle Days	81
Average Hours/Day	3.1625

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	36
Under 60 years	71
Disabled	379
Total Non-Contracted	486

Cost per Mile	\$1.42
Cost per Ride	\$18.90
Rides per Day	6
Rides per Mile	0.08



# COMMUNITY HOSPITAL - ANACONDA

---

615 Main  
Anaconda MT 59711

Audrey Aspholm  
563-8414

## Profile of System

Community Hospital is a private, nonprofit nursing home that provides transit service to its clients in Anaconda and neighboring counties. The transit system runs five days a week on a demand response basis. Community Hospital has one 8 passenger 1994 Ford Supreme bus with four wheelchair stations. The bus is ADA accessible with a wheelchair lift. Community Hospital Nursing Home has been in operation since 1972.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	10769
Operating Vehicle Days	260
Average Hours/Day	7

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	3406
Total Non-Contracted	3406

Cost per Mile	\$2.29
Cost per Ride	\$7.17
Rides per Day	13
Rides per Mile	0.32



# COMMUNITY MEDICAL CENTER - MISSOULA



2827 Fort Missoula Rd.  
Missoula MT 59802

Randy Velin  
728-4100 ext. 3506



## Profile of System

Community Medical Center is a private, nonprofit agency that provides rehabilitation services for its clients. Part of the service is to provide transportation within the city limits of Missoula. In its three vehicle fleet, Community Medical Center uses a 1997 12 passenger Chevy Supreme bus that is ADA accessible with a wheelchair lift and with two wheelchair stations. Service is available Monday through Friday.

## 1997 Operating Data

Vehicles	3.00
Accumulated Miles	10736
Operating Vehicle Days	137
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	3316
Total Non-Contracted	3316

Cost per Mile	\$3.68
Cost per Ride	\$11.48
Rides per Day	24
Rides per Mile	0.32

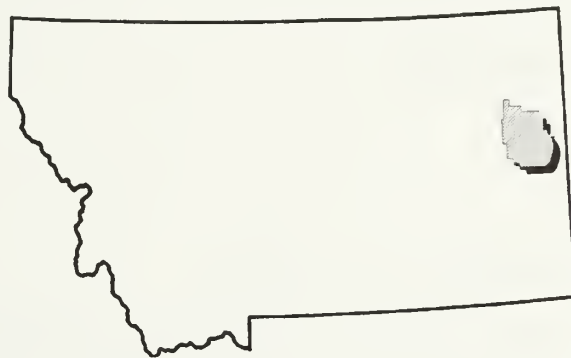


# DAWSON COUNTY URBAN TRANSPORTATION DISTRICT-GLENDIVE

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121 South Douglas  
Glendive MT 59330

Jason Stedman  
365-5024 (Bus)  
Joan Brenner  
365-4332



## Profile of System

The Dawson County Urban Transportation District (DCUTD) is open Monday through Friday from 7:30 pm to 5:30 pm and operates three vehicles which are all ADA accessible. Among those vehicles is a 1997 12 passenger Chevrolet bus, Goshen Coach with a wheelchair lift and two wheelchair stations. Fares for DCUTD are \$1.00 for the elderly and disabled and \$3.00 for the general public. DCUTD has been providing transit services in Glendive and portions of Dawson County since 1990.

## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	42054
Operating Vehicle Days	261
Average Hours/Day	9.5
60 Years Plus	3729
Under 60 years	196
Disabled	599
Total Contracted	4524
60 Years Plus	8585
Under 60 years	260
Disabled	1172
Total Non-Contracted	10017
Cost per Mile	\$1.44
Cost per Ride	\$4.17
Rides per Day	56
Rides per Mile	0.35





# DILLON SPECIAL RESOURCES - DILLON

---

329 N Pacific  
Dillon MT 59725

Lisa Rickey  
683-5773



## Profile of System

Dillon Special Resources is a nonprofit agency that provides demand response service for its developmentally disabled clients in the Dillon area with a 1995 8 passenger Ford Goshen bus. The bus is lift-equipped and is on call 24 hours a day, seven days a week.

## 1997 Operating Data

Vehicles	12.00
Accumulated Miles	72282
Operating Vehicle Days	354
Average Hours/Day	5.75

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	36924

60 Years Plus	
Under 60 years	
Disabled	18806
Total Non-Contracted	18806

Cost per Mile	\$1.08
Cost per Ride	\$1.37
Rides per Day	158
Rides per Mile	0.78



# DISTRICT IX HRDC/GALAVAN - BOZEMAN

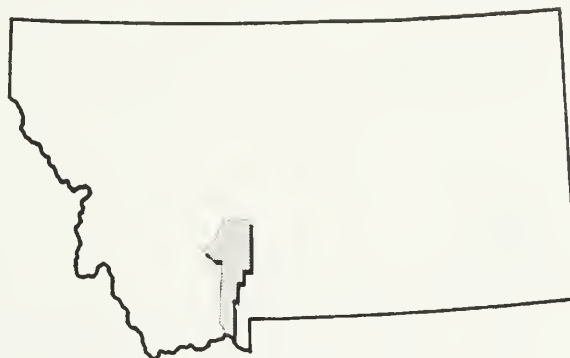


807 N. Tracy  
Bozeman MT 59715

Jana Rogers  
587-2434

## Profile of System

District IX Human Resources Development Council is a private, nonprofit agency that operates Galavan - a transit system for the elderly in portions of Gallatin County. Galavan is a demand response system that operates from Monday through Friday from 8:00 am to 4:30 pm. Of the three vehicles in Galavan's fleet, two are ADA accessible with wheelchair lifts and a total of five wheelchair stations. The other vehicle is a 1997, 8 passenger Dodge Caravan. This vehicle has a ramp and two wheelchair stations.



## 1997 Operating Data

Vehicles	4.00
Accumulated Miles	41385
Operating Vehicle Days	243
Average Hours/Day	6.75

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	11465
Under 60 years	230
Disabled	6479
Total Non-Contracted	18174

Cost per Mile	\$2.35
Cost per Ride	\$5.33
Rides per Day	75
Rides per Mile	0.44



# EAGLE WATCH ESTATES - MISSOULA

---

565 Burton Street  
Missoula MT 59802

721-0863  
Amy Kaye  
(Office) 549-3892



## Profile of System

Eagle Watch Estates is private, nonprofit agency providing for the special needs of its developmentally disabled clients in the Missoula area and portions of Missoula County. Eagle Watch has been in operation since 1992 and provides transit service seven days a week, 24 hours a day. They use a 4 passenger 1994 Dodge Caravan with ramp and three wheelchair stations.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	3712
Operating Vehicle Days	253
Average Hours/Day	2.25

---

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

---

60 Years Plus	
Under 60 years	
Disabled	1040
Total Non-Contracted	1040

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Cost per Mile	\$0.60
Cost per Ride	\$3.84
Rides per Day	4
Rides per Mile	0.28

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# EASTERN MONTANA INDUSTRIES - MILES CITY

P.O. Box 759  
Miles City MT 59301

Darvin Brockway  
232-3740

## Profile of System

Eastern Montana Industries (EMI) has been providing for the special needs of the developmentally disabled in the Miles City area since 1972. EMI has eight vehicles in its transit fleet, four are accessible and one meets the ADA accessibility requirements. The transit portion of this agency operates seven days per week, 24 hours per day. EMI has one 11 passenger van that is lift equipped, with two wheelchairs stations.



## 1997 Operating Data

Vehicles	8.00
Accumulated Miles	68666
Operating Vehicle Days	365
Average Hours/Day	8
60 Years Plus	948
Under 60 years	
Disabled	3279
Total Contracted	29117
60 Years Plus	
Under 60 years	
Disabled	8625
Total Non-Contracted	8625
Cost per Mile	\$0.78
Cost per Ride	\$1.38
Rides per Day	103
Rides per Mile	0.57



# FALLON COUNTY COUNCIL ON AGING - BAKER

P.O. Box 1025  
Baker MT 59313

Judy Gunderson  
778-3595

## Profile of System

Fallon County Council on Aging has been providing services to the elderly in the Baker/Plevna area of Fallon County since 1974. The transit system includes an 11 passenger 1993 Ford Startrans Bus in its two vehicle fleet. The bus is ADA accessible with a wheelchair lift and one wheelchair station. The agency is a private non-profit and asks for a \$0.50 donation from all passengers.



## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	12204
Operating Vehicle Days	370
Average Hours/Day	6.375

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	5911
Under 60 years	654
Disabled	2200
Total Non-Contracted	8765

Cost per Mile	\$2.25
Cost per Ride	\$3.17
Rides per Day	24
Rides per Mile	0.73





# GLEN-WOOD - PLENTYWOOD

202 East First Ave  
Plentywood MT 59254

Laurell Taylor  
765-2040



## Profile of System

Glen-Wood has provided for the special needs of the developmentally disabled in Plentywood since 1976. Glen-Wood provides a demand response transit system, which is available seven days a week, 24 hours a day. The system uses four vehicles to transport its clients in the Plentywood area. The vehicle is an ADA accessible 1995 12 passenger Ford Startrans with a wheelchair lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	36402
Operating Vehicle Days	363
Average Hours/Day	4

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	12910

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	

Cost per Mile	\$0.36
Cost per Ride	\$1.01
Rides per Day	36
Rides per Mile	0.36

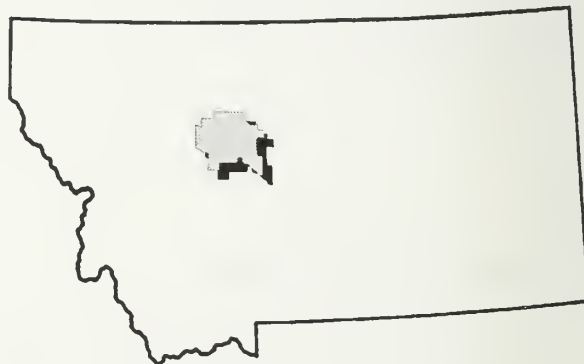


# GOLDEN TRIANGLE COMMUNITY MEDICAL CENTER - GREAT FALLS



PO Box 3089  
Great Falls MT 59403

Linda Hatch  
771-8648



## Profile of System

The Golden Triangle Community Medical Center in Great Falls recently received a 15 passenger 1998 Dodge van for transporting clients of its nursing home in the Great Falls area. The van is lift-equipped and ADA accessible. Transportation is provided on a demand response basis seven days per week.

Since Golden Triangle is a new recipient, a full year of operating data had not been received by MDT at the time of publication.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	
Operating Vehicle Days	
Average Hours/Day	
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	
<hr/>	
Cost per Mile	
Cost per Ride	
Rides per Day	
Rides per Mile	



# GOLDEN YEARS - PLENTYWOOD

120 W. Second Ave.  
Plentywood MT 59254

Bob Nikolaisen  
765-1851  
Morris Hark (Driver)  
765-2254

## Profile of System

Golden Years is a private, nonprofit agency that has been providing services for the elderly in Plentywood and portions of Sheridan County since 1971. Golden Years provides a demand response transit service with three vehicles, one is a 1997 13 passenger Chevy Goshen bus which is ADA accessible with a wheelchair lift and two wheelchair stations. Transit service is available Monday through Saturday.



## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	5070
Operating Vehicle Days	95
Average Hours/Day	5.5

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	1274
Under 60 years	31
Disabled	119
Total Non-Contracted	1424

Cost per Mile	\$1.88
Cost per Ride	\$7.07
Rides per Day	14
Rides per Mile	0.27



# GRANITE COUNTY NURSING HOME - PHILIPSBURG

PO Box 729  
Philipsburg MT 59858

Pam Braach  
859-3271



## Profile of System

The Granite County Nursing Home is a private, nonprofit organization performing transit functions for its residents. Granite County Nursing Home provides rides in the Philipsburg area and to neighboring counties for its residents. The Nursing Home uses a 1997 12 passenger Chevy Supreme bus which is ADA accessible with a wheelchair lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	2909
Operating Vehicle Days	42
Average Hours/Day	2.5
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	
<hr/>	
60 Years Plus	169
Under 60 years	
Disabled	34
Total Non-Contracted	203
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Cost per Mile	\$1.99
Cost per Ride	\$25.67
Rides per Day	5
Rides per Mile	0.07

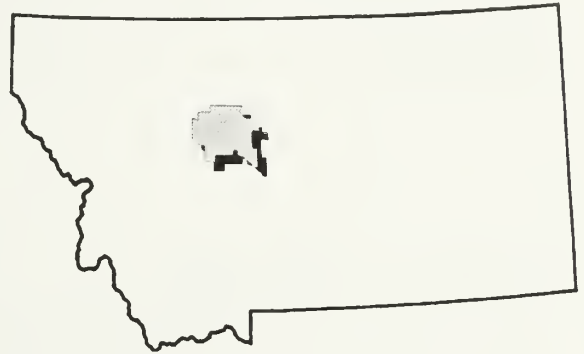


# GREAT FALLS SENIOR CITIZENS CENTER - GREAT FALLS

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1004 Central Ave  
Great Falls MT 59405

Bob Meyer  
454-6995



## Profile of System

The Great Falls Senior Citizens Center has been providing transportation for the elderly in the Great Falls area since 1972. Two vehicles are currently operating through the Great Falls Senior Citizens Center. One is available for use by the Senior Center while the other is contracted to Missouri River Manor, but is still part of the Senior Center's fleet.

## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	8247
Operating Vehicle Days	193
Average Hours/Day	6
60 Years Plus	1364
Under 60 years	174
Disabled	
Total Contracted	1538
60 Years Plus	215
Under 60 years	40
Disabled	
Total Non-Contracted	255
Cost per Mile	\$0.31
Cost per Ride	\$1.39
Rides per Day	8
Rides per Mile	0.21





# HAVRE DAY ACTIVITY CENTER - HAVRE

PO Box 1847  
Havre MT 59501

Gary Nimmick  
265-5506



## Profile of System

Havre Day Activity Center is a private, nonprofit organization which opened in 1973 to provide for the special needs of the developmentally disabled in the Havre area. The transit system at Havre Day Activity Center has a 14 passenger Ford Startrans bus. This vehicle is ADA accessible with a wheelchair lift and four wheelchair stations. Transit service is provided seven days a week, 24 hours a day.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	3475
Operating Vehicle Days	285
Average Hours/Day	1.375

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	4254
Total Non-Contracted	4254

Cost per Mile	\$0.92
Cost per Ride	\$0.72
Rides per Day	15
Rides per Mile	1.28



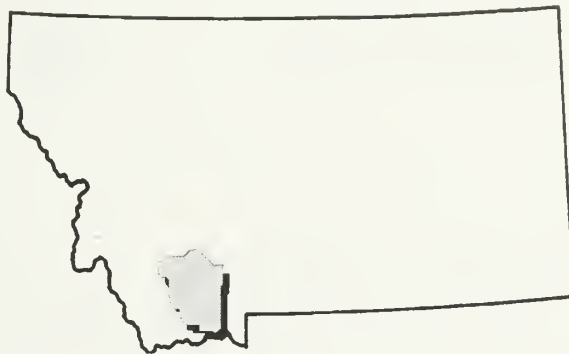
# HOLLOWTOP SENIOR CITIZENS - PONY

P.O. Box 658  
Pony MT 59747

Jane Stevens  
685-3322  
Mary Tallman  
685-3308

## Profile of System

Hollowtop Senior Citizens area is a private, nonprofit agency providing demand response transit service throughout Madison County and into portions of Gallatin and Silver Bow Counties. The system operates Tuesday through Thursday with trips to Bozeman and Butte. They use a 12 passenger 1995 Ford Goshen bus. The bus is ADA accessible with a wheelchair lift and two wheelchair positions.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	23059
Operating Vehicle Days	136
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	4828
Under 60 years	
Disabled	
Total Non-Contracted	4828

Cost per Mile	\$0.72
Cost per Ride	\$3.46
Rides per Day	36
Rides per Mile	0.21



# HOSPITALITY HOUSE - BIG TIMBER

PO Box 298  
Big Timber MT 59011

Bernice Moor  
932-5455 (Center)



## Profile of System

The Hospitality House in Big Timber has been providing services to the elderly since 1975. Part of this service is transportation by way of a demand response transit system, which operates Monday through Friday and on weekends on special request. The vehicle used is an 8 passenger 1995 Ford Goshen, which is ADA accessible with a wheelchair lift and two wheelchair stations. Service is provided in Big Timber and portions of Sweet Grass county.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	8384
Operating Vehicle Days	228
Average Hours/Day	3

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	5745
Under 60 years	
Disabled	18
Total Non-Contracted	5763

Cost per Mile	\$0.81
Cost per Ride	\$1.16
Rides per Day	25
Rides per Mile	0.72



# KOOTENAI SENIOR CITIZENS - TROY

---

PO Box 74  
Troy MT 59935

Stanley Barnes  
295-5873

## Profile of System

The Kootenai Senior Citizens is a private, nonprofit organization which provides transportation to the elderly in Lincoln County. They recently received a 1998 12 passenger Chevy Startrans bus. The bus is lift-equipped and is available for transportation service in the Troy area Monday through Friday.

Since Kootenai Senior Citizens is a new recipient, a full year of operating data had not been received.



## 1997 Operating Data

Vehicles  
Accumulated Miles  
Operating Vehicle Days  
Average Hours/Day

---

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

---

60 Years Plus  
Under 60 years  
Disabled  
Total Non-Contracted

---

Cost per Mile  
Cost per Ride  
Rides per Day  
Rides per Mile

---



# LAKE COUNTY COUNCIL ON AGING - RONAN

528 Main St SW  
Ronan MT 59864

Debbie Merritt  
676-2367



## Profile of System

Since 1976, Lake County Council on Aging has been providing meals, entertainment, and transportation to the elderly in Lake County. Service is provided four days per week with a 1993 12 passenger Ford Startrans bus. The bus is ADA accessible with a wheelchair lift and two stations for wheelchairs.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	5178
Operating Vehicle Days	189
Average Hours/Day	3.375
60 Years Plus	530
Under 60 years	106
Disabled	44
Total Contracted	680
60 Years Plus	1676
Under 60 years	12
Disabled	316
Total Non-Contracted	2004
Cost per Mile	\$1.19
Cost per Ride	\$2.13
Rides per Day	14
Rides per Mile	0.55



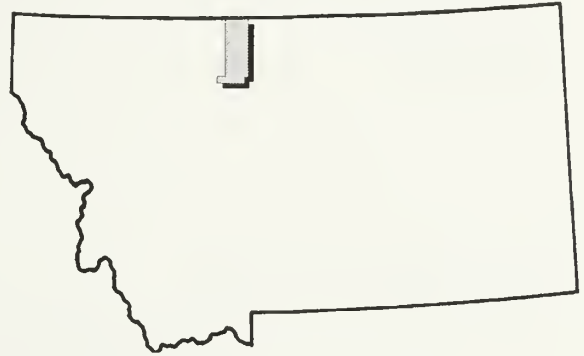


# LIBERTY COUNTY COUNCIL ON AGING - CHESTER

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PO Box 13  
Chester MT 59522

Rod Keith  
759-5244



## Profile of System

Liberty County Council on Aging uses a 1995 12 passenger Ford Startrans bus to provide transit service to the elderly in the Chester area and portions of Liberty County. The Council on Aging is a private, nonprofit agency that has been in operation since 1974. They are in operation from Monday through Friday from 8:00 am to 5:00 pm and suggested donations are \$0.50 for the general public and \$0.25 for the disabled and elderly.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	2439
Operating Vehicle Days	244
Average Hours/Day	2

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	4404
Under 60 years	
Disabled	283
Total Non-Contracted	4687

Cost per Mile	\$2.61
Cost per Ride	\$1.80
Rides per Day	19
Rides per Mile	2.00



# LITTLE BITTERROOT SERVICES - PLAINS



PO Box 189  
Plains MT 59859

Carol Dossett  
826-3689

## Profile of System

Little Bitterroot Services has been providing for the special needs of the developmentally disabled in Plains and portions of Sanders County since 1978. A portion of the service provided to it clients is a demand response transit system. This system uses an ADA accessible 1997 12 passenger Chevy Supreme bus, which is lift equipped and has two wheelchair stations. Service is available Sunday through Saturday within the city limits of Plains.



## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	21983
Operating Vehicle Days	273
Average Hours/Day	4

60 Years Plus	
Under 60 years	
Disabled	4084
Total Contracted	4084

60 Years Plus	
Under 60 years	
Disabled	1685
Total Non-Contracted	1685

Cost per Mile	\$1.03
Cost per Ride	\$3.86
Rides per Day	21
Rides per Mile	0.26



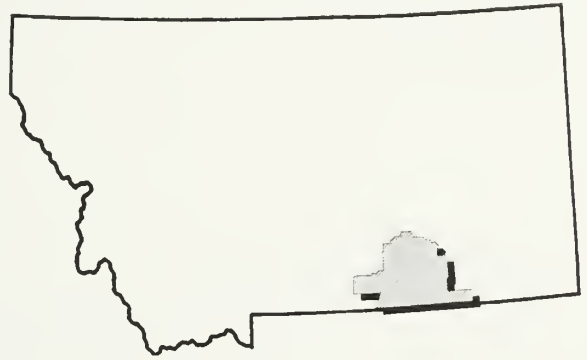
# LODGE GRASS SENIOR CITIZENS CENTER - LODGE GRASS

PO Box 465  
Lodge Grass MT 59050

Kenneth Makami  
639-2265

## Profile of System

Lodge Grass Senior Citizens Center opened in 1970 and is a private, nonprofit organization. The Lodge Grass Seniors provide meals, recreational activities and transportation for the elderly in the Lodge Grass area. They recently received a 1997 12 passenger Chevy Supreme bus, which is typically operated three days per week. This vehicle is lift-equipped and has two stations for wheelchairs.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	1251
Operating Vehicle Days	90
Average Hours/Day	3.5

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	279
Under 60 years	
Disabled	191
Total Non-Contracted	470

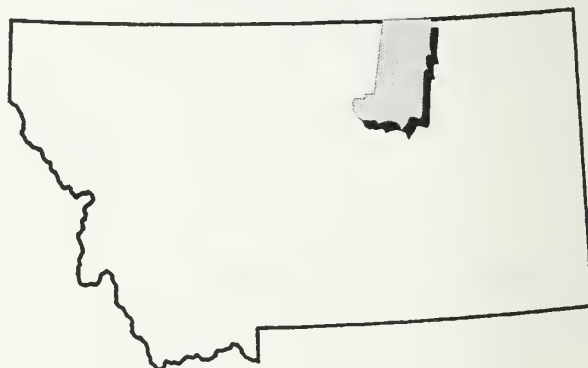
Cost per Mile	\$4.06
Cost per Ride	\$6.46
Rides per Day	6
Rides per Mile	0.64



# MALTA OPPORTUNITIES - MALTA

PO Box 1400  
Malta MT 59538

Brenda Bagley  
654-2582



## Profile of System

Malta Opportunities is a private, nonprofit agency that provides work sites and housing for the developmentally disabled in the Malta area. Within the operation at Malta Opportunities is a demand responsive transit system. The system consists of a 15 passenger Ford conversion van. The van is ADA accessible with a wheelchair lift and has one wheelchair station. Service is available seven days a week.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	10082
Operating Vehicle Days	365
Average Hours/Day	6.25

60 Years Plus	
Under 60 years	
Disabled	6898
Total Contracted	6898

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	

Cost per Mile	\$2.00
Cost per Ride	\$2.33
Rides per Day	19
Rides per Mile	0.87



# MET TRANSIT - BILLINGS



PO Box 1178  
Billings MT 59103-1178

Gene House  
657-8218



## Profile of System

MET Transit picked up the services provided by Special Transportation Incorporated (STI) in 1996. This service is a demand response transit system for the elderly and disabled in Billings and portions of Yellowstone County. MET uses 12 vehicles in this portion of their system with 10 ADA accessible vehicles. Service is available Monday through Friday from 7:00 am to 5:30 pm and Saturday from 8:00 am to 5:00 pm. Donations of \$1.50 are requested from all passengers.



Transit in Montana

## 1997 Operating Data

Vehicles	13.00
Accumulated Miles	
Operating Vehicle Days	255
Average Hours/Day	6.0075

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	61392

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	

Cost per Mile	\$2.04
Cost per Ride	\$7.23
Rides per Day	241
Rides per Mile	0.28

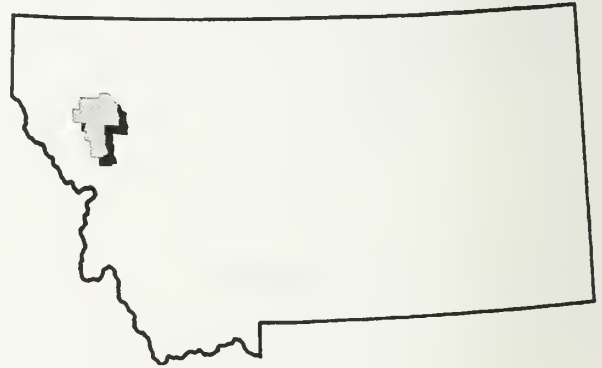


# MISSION MOUNTAIN ENTERPRISES

## - RONAN

330 Main Street SW  
Ronan MT 59864

Brody Moll  
676-2563



### Profile of System

Mission Mountain Enterprises is a private, nonprofit agency providing for the special needs of the developmentally disabled in the Ronan area and portions of Lake County. Transit service is provided seven days a week, 24 hours a day with seven vehicles. One vehicle, a 1995 12 passenger Ford Champion is ADA accessible with a wheelchair lift and four wheelchair stations. Mission Mountain Enterprises has been open since 1974 and provides transit service for its clients in Ronan and portions of Lake County.

### 1997 Operating Data

Vehicles	7.00
Accumulated Miles	90644
Operating Vehicle Days	2057
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	30005
Total Non-Contracted	30005

Cost per Mile	\$0.76
Cost per Ride	\$2.30
Rides per Day	15
Rides per Mile	0.33

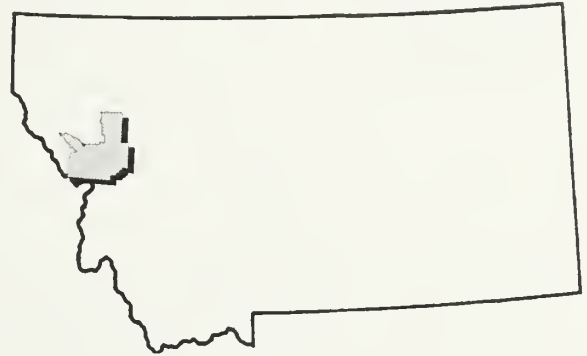


# MISSOULA AGING SERVICES - MISSOULA



227 W Front  
Missoula MT 59802

Susan Kohler-Hurd  
728-7682  
(Contracted with Mountain Line)



## Profile of System

Missoula Aging Services is a private, nonprofit agency that operates a demand responsive transit system for the elderly within the city limits of Missoula. This system operates Monday through Friday with a 1995 12 passenger Ford Champion bus. The bus is ADA accessible with a wheelchair lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	21496
Operating Vehicle Days	254
Average Hours/Day	4.5
60 Years Plus	5662
Under 60 years	
Disabled	
Total Contracted	5662
60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	
Cost per Mile	\$2.70
Cost per Ride	\$10.18
Rides per Day	22
Rides per Mile	0.27



# MISSOULA DEVELOPMENTAL SERVICE - MISSOULA

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1005 Marshall  
Missoula MT 59801

Fran Hardee  
728-5484



## Profile of System

The Missoula Developmental Service Corporation (MDSC) is a private, nonprofit organization which recently received a 1998 12 passenger Chevy Startrans bus. The bus is ADA accessible and is available for transportation in the Missoula area to MDSC clients Monday through Friday.

Since Missoula Developmental Service Corporation is a new recipient, a full year of operating was not available when this document went to print.

## 1997 Operating Data

Vehicles	0.00
Accumulated Miles	
Operating Vehicle Days	
Average Hours/Day	
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	
<hr/>	
Cost per Mile	
Cost per Ride	
Rides per Day	
Rides per Mile	
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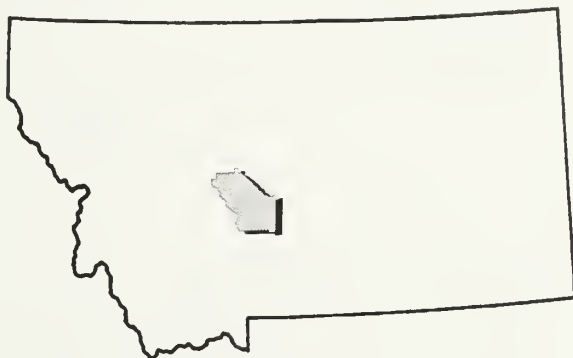


# MOUNTAIN VIEW MEDICAL CENTER - WHITE SULPHUR SPRINGS

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PO Box Q  
White Sulphur Springs MT 59645

Polly Hanson  
547-3321



## Profile of System

Mountain View Medical Center uses a 1994 12 passenger Ford Supreme bus to provide transit service to the clients of its nursing home. Service is provided four days a week on a demand response basis in portions of Meagher County. The vehicle is ADA accessible with a wheelchair lift and four positions for wheelchairs.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	2798
Operating Vehicle Days	38
Average Hours/Day	2

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	215
Under 60 years	176
Disabled	128
Total Non-Contracted	519

Cost per Mile	\$2.89
Cost per Ride	\$8.58
Rides per Day	14
Rides per Mile	0.32



# MOUNTAIN VIEW NURSING HOME - EUREKA

PO Box 327  
Eureka MT 59917

Diana King  
296-2541



## Profile of System

Mountain View Nursing Home is a private, nonprofit agency providing demand response transit service to its clients in the Eureka area and portions of Lincoln County. The Nursing Home's transit service is available seven days a week. Mountain View uses a 1997 12 passenger Supreme bus to provide transit service. The vehicle is ADA accessible with a wheelchair lift and two positions for wheelchairs.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	881
Operating Vehicle Days	60
Average Hours/Day	3.25

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	250
Under 60 years	135
Disabled	
Total Non-Contracted	385

Cost per Mile	\$1.31
Cost per Ride	\$2.96
Rides per Day	6
Rides per Mile	0.44

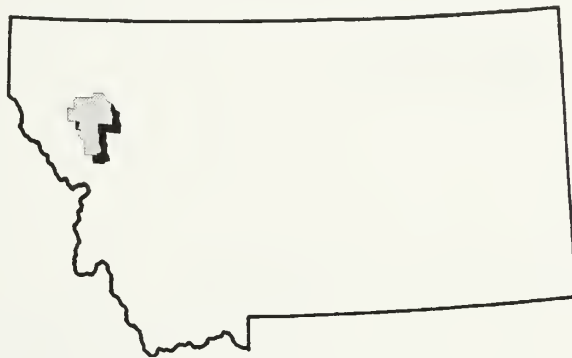




# NATIVE AMERICAN SENIOR CITIZENS COUNCIL-ST. IGNATIUS

P.O. Box 329  
St. Ignatius MT 59865

Charles Tellier  
745-4115



## Profile of System

The Native American Senior Citizens Council has been assisting the elderly on the Flathead Indian Reservation since 1978. Transit service is provided by the Council Monday through Friday from 8:00 am to 5:00 pm. Service is provided on the reservation with occasional trips to Missoula and Kalispell. The Council uses a 1996 12 passenger Ford Startrans bus, which is ADA accessible with a wheelchair lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	18181
Operating Vehicle Days	158
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	1312
Under 60 years	24
Disabled	390
Total Non-Contracted	1726

Cost per Mile	\$1.39
Cost per Ride	\$15.26
Rides per Day	14
Rides per Mile	0.10



# NEW HORIZONS UNLIMITED, INC.

## - HARLEM

606 Central Ave SW  
Harlem MT 59526

PO Box 457  
Tana Kulbeck  
353-2611



### Profile of System

New Horizons Unlimited, Inc. is a private, nonprofit organization that provides employment, housing, education and transportation for its clients in portions of Blaine County, predominantly in the Harlem area. New Horizons has been in operation since 1976 and operates its transit services five days per week. They have two transit vehicles and take occasional trips to Havre. One of the vehicles, 1993 eight passenger Ford StarTrans Bus, is ADA accessible.

### 1997 Operating Data

Vehicles	1.00
Accumulated Miles	10268
Operating Vehicle Days	329
Average Hours/Day	1.625

60 Years Plus	
Under 60 years	
Disabled	1368
Total Contracted	1368

60 Years Plus	
Under 60 years	
Disabled	4750
Total Non-Contracted	4750

Cost per Mile	\$0.84
Cost per Ride	\$1.33
Rides per Day	19
Rides per Mile	0.65



# NORTHEAST MONTANA HEALTH SERVICES - WOLF POINT

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1000 6th Ave N  
Wolf Point MT 59201

Edna Brien  
653-1400



## Profile of System

Northeast Montana Health Services is a private, nonprofit nursing home which operates a demand response transit system for its clients in Wolf Point, Poplar, and Frazer. This service is available Monday through Friday from 8:00 am to 5:00 pm. A 1994 12 passenger Ford Supreme bus, which is ADA accessible with a wheelchair lift and two wheelchair stations, provides this service.

## 1997 Operating Data

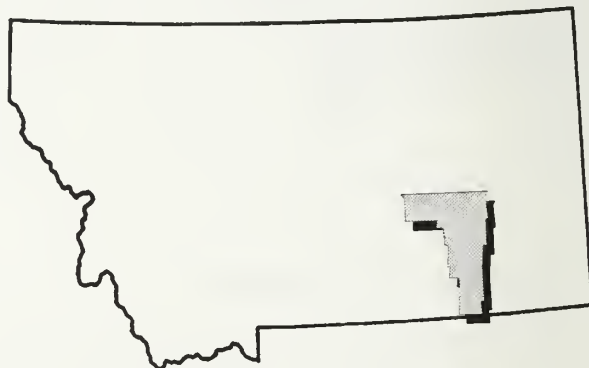
Vehicles	1.00
Accumulated Miles	5583
Operating Vehicle Days	272
Average Hours/Day	3
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60 Years Plus	648
Under 60 years	
Disabled	
Total Contracted	648
<hr/>	
60 Years Plus	912
Under 60 years	
Disabled	476
Total Non-Contracted	1388
<hr/>	
Cost per Mile	\$1.35
Cost per Ride	\$3.92
Rides per Day	7
Rides per Mile	0.37



# NORTHERN CHEYENNE ELDERLY PROGRAM - LAME DEER

PO Box 470  
Lame Deer MT 59043

Claudine Cano  
477-8707



## Profile of System

The Northern Cheyenne Elderly Program is a private, nonprofit that has been operating a demand response transit system as part of its services to the elderly in Lame Deer and on the Northern Cheyenne Indian Reservation since 1985. The Elderly Program provides service Monday through Friday has two vehicles in its fleet one being a 1995 12 passenger Ford Goshen bus. The bus is ADA accessible with a wheelchair lift and two wheelchair positions.

Operating data for 1997 was not available.

## 1996 Operating Data

Vehicles	2.00
Accumulated Miles	51687
Operating Vehicle Days	222
Average Hours/Day	6

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	27972
Under 60 years	
Disabled	12432
Total Non-Contracted	40404

Cost per Mile	\$0.41
Cost per Ride	\$0.31
Rides per Day	182
Rides per Mile	1.37



# NORTHERN ROCKY MTN EASTER SEAL SOCIETY - GREAT FALLS

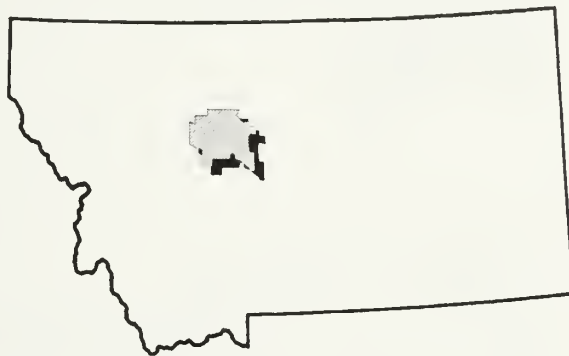


4400 Central Ave  
Great Falls MT 59405

Dixie Leys  
761-3680 ext. 3756  
Fax: 761-5110

## Profile of System

Northern Rocky Mountain Easter Seal Society is a private, nonprofit agency that has two vehicles in its demand response transit system. The system includes an ADA accessible 1995 Ford Startrans Bus with seating for 14 passengers and four wheelchairs. They provide transit service to their developmentally disabled clients and operate their transit system four days a week.



## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	3258
Operating Vehicle Days	254
Average Hours/Day	1
<hr/>	
60 Years Plus	
Under 60 years	83
Disabled	338
Total Contracted	421
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60 Years Plus	12
Under 60 years	677
Disabled	620
Total Non-Contracted	1309
<hr/>	
Cost per Mile	\$1.87
Cost per Ride	\$3.50
Rides per Day	7
Rides per Mile	0.55





# OPPORTUNITY, INC. - MISSOULA



2821 Russell St  
Missoula MT 59801

Greg Ragee  
721-2930



## Profile of System

Opportunity, Incorporated is a private, nonprofit agency that has been providing for the special needs of the developmentally disabled in the Missoula area since 1955. The transit system at Opportunity runs seven days a week, 24 hours a day. There are seven vehicles in the transit operation, with two vehicles being ADA accessible, including a 1995 12 passenger Ford Startrans with a wheelchair lift and seven positions for wheelchairs. Service is provided within the Missoula city limits.

## 1997 Operating Data

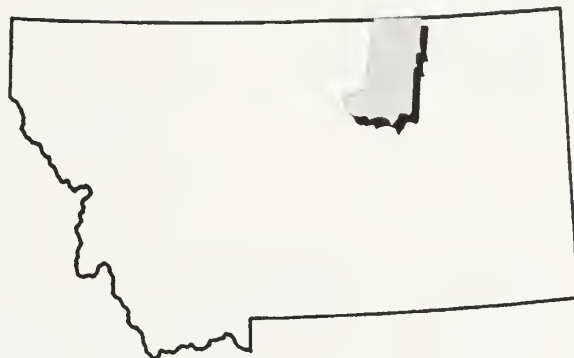
Vehicles	8.00
Accumulated Miles	97049
Operating Vehicle Days	364
Average Hours/Day	3
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	37026
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	15017
Total Non-Contracted	15017
<hr/>	
Cost per Mile	\$1.45
Cost per Ride	\$2.19
Rides per Day	143
Rides per Mile	0.65



# PHILLIPS COUNTY COUNCIL ON AGING - MALTA

PO Box 251  
Malta MT 59538

Barbara Omdahl  
654-1585



## Profile of System

Phillips County Council on Aging has been in operation since 1979 providing for the special needs of the elderly in the Malta area and portions of Phillips County. The transit portion of this agency operates Monday through Friday from 8:00 am to 5:00 pm. Phillips COA uses a 1995 16 passenger Ford Startrans bus for transit. The bus is ADA accessible with a wheelchair lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	14504
Operating Vehicle Days	250
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	7476
Under 60 years	
Disabled	5171
Total Non-Contracted	12647

Cost per Mile	\$2.19
Cost per Ride	\$2.51
Rides per Day	51
Rides per Mile	0.88



# PHILLIPS COUNTY GOOD SAMARITAN RETIREMENT CENTER-MALTA



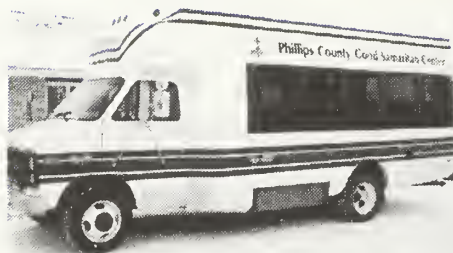
801 South 3rd Street E.  
Malta MT 59538

PO Box 770  
Jamie Hancock  
654-1190



## Profile of System

The Phillips County Good Samaritan Retirement Center has been in operation since 1979 providing for the special needs of its elderly clients. A private, nonprofit agency, Good Samaritan uses a 1990 15 passenger Chevy Startrans bus. This bus is lift equipped and has two wheelchair positions. Good Samaritan operates the vehicle Monday through Friday with demand response service throughout Phillips County.



*Transit in Montana,*

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	1380
Operating Vehicle Days	133
Average Hours/Day	2.375

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	546
Under 60 years	41
Disabled	83
Total Non-Contracted	670

Cost per Mile	\$2.05
Cost per Ride	\$4.17
Rides per Day	7
Rides per Mile	0.54

# POLSON SENIOR CITIZENS CENTER

## - POLSON



504 Third Avenue East  
Polson MT 59860

Mary Arden  
883-4735



### Profile of System

Since 1972, the Polson Senior Citizens Center has been providing services for the elderly in Polson and portions of Lake County. A private, nonprofit organization, Polson Senior Citizens Center requests a \$1.00 donation for rides. Their system includes a 1997 12 passenger Chevrolet Supreme, which is ADA accessible and includes a wheelchair lift and two wheelchair stations. Transit service is provided predominantly in the Polson area, with additional service in portions of Lake County.

### 1997 Operating Data

Vehicles	1.00
Accumulated Miles	5696
Operating Vehicle Days	127
Average Hours/Day	6

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	1640
Under 60 years	3
Disabled	435
Total Non-Contracted	2078

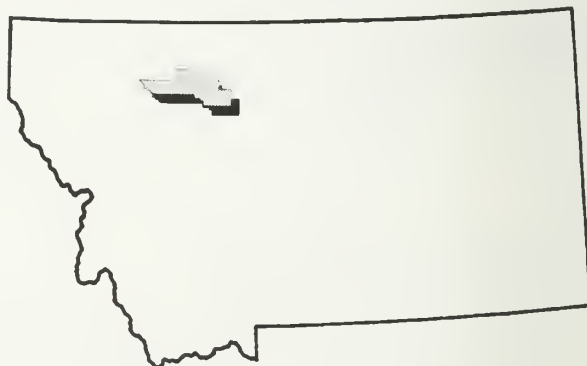
Cost per Mile	\$1.14
Cost per Ride	\$3.15
Rides per Day	16
Rides per Mile	0.37



# PONDERA COUNTY COUNCIL ON AGING - CONRAD

106 S Delaware  
Conrad MT 59425

Claire Havens  
278-3911



## Profile of System

Since 1974, Pondera County Council on Aging has been providing services for the elderly in Conrad and portions of Pondera County. Part of this service is a demand response transit system that operates Monday through Friday. Pondera County COA uses two vehicles in its system. One is a 1993 13 passenger Ford Challenger bus, which is lift equipped with two wheelchair positions.

## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	17079
Operating Vehicle Days	353
Average Hours/Day	5

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	6410
Under 60 years	
Disabled	292
Total Non-Contracted	6702

Cost per Mile	\$0.82
Cost per Ride	\$2.12
Rides per Day	19
Rides per Mile	0.39

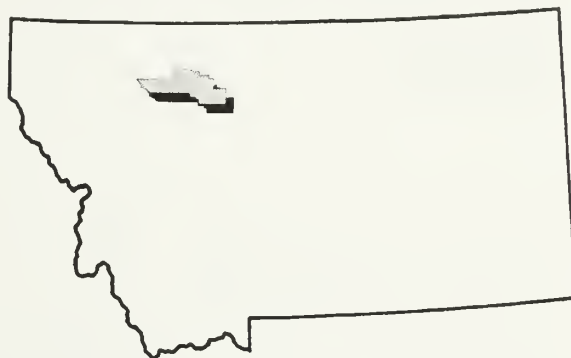




# QUALITY LIFE - CONRAD

3 South Minnesota  
Conrad MT 59425

PO Box 1413  
Bob Hjelm  
278-3238



## Profile of System

Quality Life is a private, nonprofit agency that has been providing for the special needs of the developmentally disabled in north central Montana since 1975. Part of the services provided by Quality Life are two demand response transit systems -- one in Shelby and the other in Conrad -- which operate seven days a week, 24 hours a day. Both vehicles are ADA accessible with a wheelchair lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	10770
Operating Vehicle Days	365
Average Hours/Day	2.5

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	14396

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	

Cost per Mile	\$2.13
Cost per Ride	\$1.56
Rides per Day	39
Rides per Mile	1.35



# QUALITY LIFE CONCEPTS - GREAT FALLS



P.O. Box 2506  
Great Falls MT 59403-2506

Dave Sutinen  
Lea Strom  
452-9531



## Profile of System

Quality Life Concepts is a private, nonprofit organization which began its operation in 1977. The transit portion of the agency includes six vehicles, two of which are ADA accessible and another that is accessible to the disabled.

Transit is available to the clients at Quality Life Concepts seven days a week, 24 hours a day. Service is provided throughout Great Falls and in neighboring counties.

## 1997 Operating Data

Vehicles	10.00
Accumulated Miles	85329
Operating Vehicle Days	365
Average Hours/Day	4

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	32145
Total Non-Contracted	32145

Cost per Mile	\$1.37
Cost per Ride	\$3.97
Rides per Day	88
Rides per Mile	0.37



*Transit in Montana*

# RAVALLI COUNTY COUNCIL ON AGING - HAMILTON

802 West Main  
Hamilton MT 59840

Amy Busch  
363-5690  
Fax - 363-5691



## Profile of System

Since 1976, Ravalli County Council on Aging has been providing services for the elderly in the Bitterroot Valley. Part of this service is a demand response transit system that operates four days a week in Hamilton and portions of Ravalli and Missoula Counties. A 1995 12 passenger Ford Startrans bus, which is ADA accessible with a wheelchair lift and two wheelchair positions is part of the two vehicle fleet used for transit.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	19821
Operating Vehicle Days	176
Average Hours/Day	8
60 Years Plus	444
Under 60 years	
Disabled	
Total Contracted	444
60 Years Plus	329
Under 60 years	11
Disabled	28
Total Non-Contracted	368
Cost per Mile	\$0.91
Cost per Ride	\$21.99
Rides per Day	5
Rides per Mile	0.04



# RAVALLI SERVICES CORPORATION - HAMILTON

PO Box 287  
Hamilton MT 59840

Mike Chaffin  
363-5400



## Profile of System

The Ravalli Services Corporation furnishes a demand response transit system as part of the service it provides for the developmentally disabled clients in the Bitterroot Valley. Transit service is provided in Hamilton and portions of Ravalli and Missoula Counties seven days a week, 24 hours a day. Ravalli Services has two 12 passenger ADA accessible buses with wheelchair lifts and two wheelchair stations.

## 1997 Operating Data

Vehicles	4.00
Accumulated Miles	52942
Operating Vehicle Days	273
Average Hours/Day	5
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	12210
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	495
Total Non-Contracted	495
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Cost per Mile	\$0.74
Cost per Ride	\$3.02
Rides per Day	47
Rides per Mile	0.24

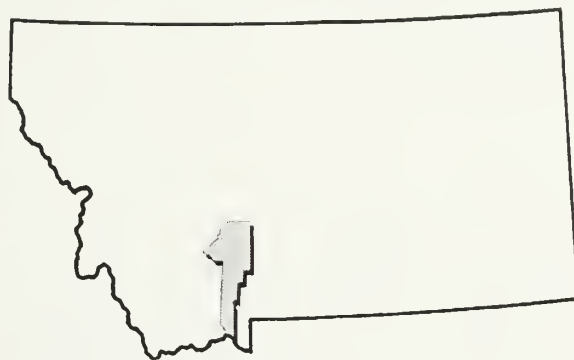


# REACH, INCORPORATED - BOZEMAN

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2134 Industrial Dr.  
Bozeman MT 59715

Robert Tallon  
587-1271



## Profile of System

Reach is a private, nonprofit agency that operates a demand response transit system for its developmentally disabled clients in Bozeman and portions of Gallatin County. Reach's transit system is available to its clients seven days a week, 24 hours a day. Reach has eight vehicles for transporting its clients, three of those are ADA accessible.

## 1997 Operating Data

Vehicles	8.00
Accumulated Miles	61618
Operating Vehicle Days	365
Average Hours/Day	6

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	18865
Total Non-Contracted	18865

Cost per Mile	\$1.88
Cost per Ride	\$5.93
Rides per Day	52
Rides per Mile	0.33





# REGIONAL SERVICES/BIG HORN INDUSTRIES - BILLINGS/HARDIN

PO Box 80185  
Billings MT 59108

Rhoda Miller  
652-5443



## Profile of System

Regional Services in Billings operates a demand response transit system through Big Horn Industries in Hardin as part of the services provided to the developmentally disabled on the Crow Indian Reservation. This service is available seven days per week, 24 hours a day. The vehicle used is a 15 passenger Ford van, which is not ADA accessible.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	14701
Operating Vehicle Days	365
Average Hours/Day	6

60 Years Plus	
Under 60 years	
Disabled	5598
Total Contracted	5598

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	

Cost per Mile	\$0.26
Cost per Ride	\$0.69
Rides per Day	15
Rides per Mile	0.38



# RESIDENTIAL SUPPORT SERVICES - BILLINGS



1300 Ave. C. #1350  
Billings MT 59102

Ardis Stockton  
248-4211

## Profile of System

Residential Support Services (RSS) has been providing for the special needs of the developmentally disabled in the Billings area since 1972. Part of this service is a demand response transit system, which operates seven days a week, 24 hours a day. RSS recently received an ADA accessible 1997 12 passenger Chevy bus with a wheelchair lift and four wheelchair stations.



## 1997 Operating Data

Vehicles	10.00
Accumulated Miles	69354
Operating Vehicle Days	802
Average Hours/Day	4

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	
Under 60 years	
Disabled	39137
Total Non-Contracted	39137

Cost per Mile	\$0.66
Cost per Ride	\$1.14
Rides per Day	112
Rides per Mile	0.58



# **RICHLAND COUNTY COUNCIL ON AGING - SIDNEY**

221 5th St SW  
Sidney MT 59270

Shelly Rosaaen  
482-3701

## **Profile of System**

Richland County Council on Aging is a private, nonprofit agency which provides services to the elderly in Sidney and portions of Richland County. Part of that service is the provision of a transit system, which operates Monday through Friday from 8:00 am to 5:00 pm. The system uses an ADA accessible 1995 12 passenger Ford Startrans bus. The bus is wheelchair lift equipped with two wheelchair stations.



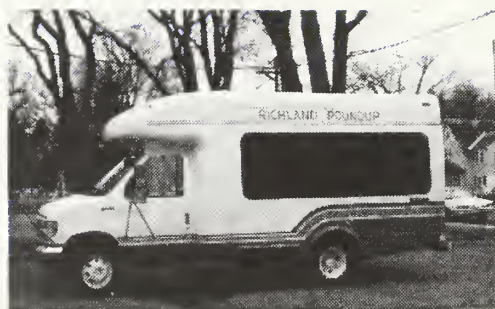
## **1997 Operating Data**

Vehicles	1.00
Accumulated Miles	13683
Operating Vehicle Days	253
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	7571
Under 60 years	
Disabled	181
Total Non-Contracted	7752

Cost per Mile	\$2.28
Cost per Ride	\$3.99
Rides per Day	31
Rides per Mile	0.57



# RICHLAND OPPORTUNITIES - SIDNEY

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HC 89  
Sidney MT 59270

PO Box 5172  
Richard A. Jensen  
482-3341



## Profile of System

Richland Opportunities is a private, nonprofit agency that has been providing for the special needs of the developmentally disabled in Sidney and Richland County since 1979. Part of this service is a demand response transit system that operates seven days a week, 24 hours a day. Of the four vehicles used by the transit system, one is a 12 passenger 1995 Ford Startrans bus, which is ADA accessible with a wheelchair lift and two wheelchair stations.

## 1997 Operating Data

Vehicles	4.00
Accumulated Miles	49156
Operating Vehicle Days	365
Average Hours/Day	7.5

60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	19703

60 Years Plus	
Under 60 years	
Disabled	3359
Total Non-Contracted	3359

Cost per Mile	\$0.85
Cost per Ride	\$1.95
Rides per Day	63
Rides per Mile	0.51



# ROCKY MOUNTAIN DEVELOPMENT COUNCIL - HELENA



PO Box 1717  
Helena MT 59604

Walt Hanley  
447-1680



## Profile of System

Rocky Mountain Development Council (RMDC) is a private, nonprofit organization that provides a transit service for the elderly in the Helena area. RMDC operates its transit service Monday through Friday with two ADA accessible, 12 passenger transit buses that are lift equipped and are capable of transporting a total of five wheelchair passengers. RMDC has been in operation since 1965 and provides transit service in Helena and portions of Lewis and Clark County.

## 1997 Operating Data

Vehicles	2.00
Accumulated Miles	28007
Operating Vehicle Days	249
Average Hours/Day	7

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	8008
Under 60 years	
Disabled	5338
Total Non-Contracted	13346

Cost per Mile	\$1.75
Cost per Ride	\$3.67
Rides per Day	54
Rides per Mile	0.48





# ROOSEVELT MEMORIAL HOSPITAL - CULBERTSON

---

818 2nd Ave East  
Culbertson MT 59218

Vickie Grimsrud  
787-6281



## Profile of System

Roosevelt Memorial Hospital is a private, nonprofit organization which operates a nursing home for the elderly in Culbertson and portions of Roosevelt County. The nursing home offers a demand response transit service to its clients from Monday through Friday. A 1991 12 passenger Ford Diamond bus is used to perform this service. The vehicle is lift equipped with two wheelchair positions.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	9233
Operating Vehicle Days	210
Average Hours/Day	3

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	593
Under 60 years	908
Disabled	658
Total Non-Contracted	2159

Cost per Mile	\$0.87
Cost per Ride	\$3.77
Rides per Day	10
Rides per Mile	0.24



# SPRING MEADOW RESOURCES - HELENA



2850 Broadwater  
Helena MT 59601

Jim Burgess  
443-2376

## Profile of System

Spring Meadow is a private, nonprofit agency which provides transit service for its developmentally disabled clients in Helena and portions of Lewis and Clark County. Spring Meadow's transit service is available seven days a week, 24 hours a day. Spring Meadow has three vehicles in its fleet, one is an eight passenger 1995 Ford Goshen bus. This vehicle is ADA accessible with one wheelchair position. Spring Meadow has been in operation since 1975.



## 1997 Operating Data

Vehicles	3.00
Accumulated Miles	26972
Operating Vehicle Days	366
Average Hours/Day	2.875

60 Years Plus	
Under 60 years	
Disabled	6601
Total Contracted	6601

60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	
Cost per Mile	\$0.37
Cost per Ride	\$1.50
Rides per Day	18
Rides per Mile	0.29



# TETON MEMORIAL HOSPITAL ASSOCIATION - CHOTEAU



Hospital Association  
Choteau MT 59422

Florence Anderson  
466-5763



## Profile of System

The Teton Memorial Hospital is a private, non-profit organization which recently received a 1998 12 passenger Chevrolet vehicle for transporting clients at its nursing home. The vehicle is ADA accessible, lift-equipped and is available on a demand response basis seven days per week.

Since Teton Memorial Hospital is a new recipient of funds, no data was available at the time this directory was published.

## 1997 Operating Data

Vehicles	1.00
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Accumulated Miles	
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Operating Vehicle Days	
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Average Hours/Day	
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60 Years Plus	
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Under 60 years	
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Disabled	
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Total Contracted	
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60 Years Plus	
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Under 60 years	
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Disabled	
----------	--

Total Non-Contracted	
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Cost per Mile	
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Cost per Ride	
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Rides per Day	
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Rides per Mile	
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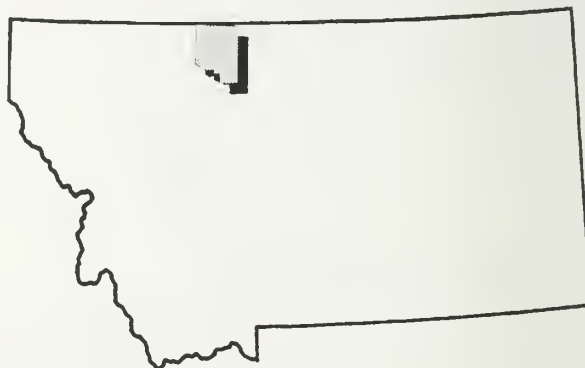
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# TOOLE COUNTY COUNCIL ON AGING - SHELBY

739 N Benton  
Shelby MT 59474

PO Box 337  
Elizabeth Schwenke  
434-2992



## Profile of System

Since 1974, the Toole County Council on Aging is a private, nonprofit agency that has been providing services to the elderly in Shelby and portions of Toole County. The services include a 1993 seven passenger Dodge Caravan, which provides demand response transit service in Shelby and portions of neighboring counties. This vehicle operates Monday through Friday.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	3956
Operating Vehicle Days	214
Average Hours/Day	2
60 Years Plus	2362
Under 60 years	269
Disabled	444
Total Contracted	3075
60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	
Cost per Mile	\$1.55
Cost per Ride	\$2.02
Rides per Day	18
Rides per Mile	0.79



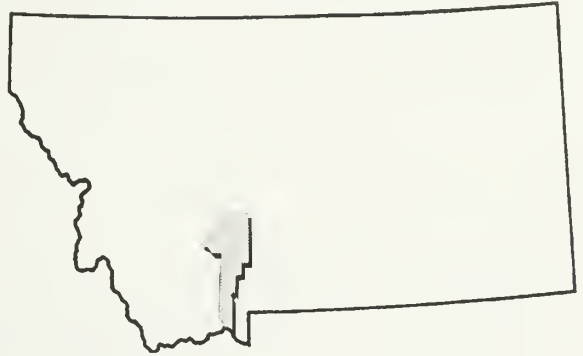
# WEST YELLOWSTONE FOUNDATION - WEST YELLOWSTONE

PO Box 255  
West Yellowstone MT 59758

Carolyn Colman  
646-9500  
Helen Atwell  
W.Y. Transp. Adv. Bd.  
PO Box 1141  
(W) - Yell. Park  
(406)646-7332

## Profile of System

West Yellowstone Foundation is a private, nonprofit organization that has been in operation since 1992. The Foundation acquired a vehicle, for transporting the elderly on a demand response basis in the southern portion of Gallatin County, in 1995. West Yellowstone Foundation operates its vehicle five days per week with varying hours ranging from 7:00 AM to 6:00 PM. Their 1994 14 passenger Ford Goshen Coach is ADA accessible with a wheelchair lift and two stations for wheelchairs.



## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	16689
Operating Vehicle Days	84
Average Hours/Day	8

60 Years Plus  
Under 60 years  
Disabled  
Total Contracted

60 Years Plus	606
Under 60 years	1103
Disabled	87
Total Non-Contracted	1796

Cost per Mile	\$0.78
Cost per Ride	\$7.35
Rides per Day	22
Rides per Mile	0.11





# WESTMONT - HELENA

*WestMONT*

P.O. Box 5059  
Helena MT 59604

Tim Plaska  
447-3148



## Profile of System

Westmont has been providing for the special needs of the developmentally disabled in Helena since 1980. A private, nonprofit organization, Westmont, uses nine vehicles to supply transit for its clients seven days a week, 24 hours a day. Among Westmont's fleet is a 1995 10 passenger Dodge Van that is ADA accessible with a wheelchair lift and one wheelchair station. Service is provided within the Helena city limits.

## 1997 Operating Data

Vehicles	10.00
Accumulated Miles	
Operating Vehicle Days	365
Average Hours/Day	8
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	56439
Total Non-Contracted	56439
<hr/>	
Cost per Mile	\$0.60
Cost per Ride	\$1.27
Rides per Day	155
Rides per Mile	0.47



# WIBAUX COUNTY NURSING HOME - WIBAUX

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601 South Wibaux Street  
Wibaux MT 59353

Maureen Brophy  
795-2429



## Profile of System

Wibaux County Nursing Home is a private non-profit agency which recently received a 1998 12 passenger Chevrolet bus to transport the clients of its nursing home. The vehicle is ADA accessible with a wheelchair lift and is available for demand response service seven days a week.

Since Wibaux County Nursing Home recently received a new vehicle, no data was available when this document was published.

## 1997 Operating Data

Vehicles	1.00
Accumulated Miles	
Operating Vehicle Days	
Average Hours/Day	
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Contracted	
<hr/>	
60 Years Plus	
Under 60 years	
Disabled	
Total Non-Contracted	
<hr/>	
Cost per Mile	
Cost per Ride	
Rides per Day	
Rides per Mile	
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